NATIONAL INSTITUTE FOR EMPOWERMENT OF PERSONS WITH MULTIPLE DISABILITIES (DIVYANGJAN)

(Ministry of Social Justice & Empowerment, Dept. of Empowerment of Persons with Disabilities, Govt.of India)

Muttukadu, East Coast Road, Kovalam (P.O), Chennai - 603 112

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EXPRESSION OF INTEREST

National Institute for Empowerment of Persons with Multiple Disabilities (DIVYANGJAN) is functioning under the Department of Empowerment of Persons with Disabilities, Ministry of Social Justice and Empowerment, Govt. of India to provide rehabilitation services for Persons with Multiple Disabilities.

The Scheme for Implementation of Persons with Disabilities Act (SIPDA) aims to providing Financial Assistance for Skill Development Programme for Persons with Disabilities. Through this scheme Skill Training will be provided for Individuals with Disabilities through the Empanelled Training Partners (ETPs) registered with DEPwD, MSJ & E. The details on Trades approved by DEPwD's, MSJ&E are as follows;

SI. No.	Sector	Trades	Training Hours	Batch Size
1.	Agriculture	Dairy Farmer/ Entrepreneur	200	30 Nos.
2.	Apparel, Made-Ups & Home Furnishing	Sewing Machine Operator	270	30 Nos.
3.	IT-ITES	Domestic Data Entry Operator	400	30 Nos.

Expression of Interest is invited from Empanelled Training Partners registered with DEPwD, MSJ&E across the country, along with necessary documents to **The Director, NIEPMD, East Coast Road, Muttukadu, Kovalam Post, Chennai, Tamilnadu – 603 112**, on or before 21-03-2018. For further details contact: DAIL-SIPDA Section-044-27472104, 27472113, 27472046 (Extn: 321 & 322), E-Mail: dailniepmdsipda@gmail.com , Mobile : 09382934157, 09444812938.

NOTE: Training partners submit proposal in the prescribed Proforma format.

-Sd-DIRECTOR, NIEPMD

Application for conducting Skill Development Programs for Persons with Disabilities under SIPDA by NIEPMD through Empanelled Training Partners (ETPs) registered with DEPwD's, MSJ&E

Organizational details:

g	
Name of Organization/Institution	
Registered Office/Head Office Address	
Project Address	
Rural/ Urban	
Phone/ Mobile	
Fax:	
Website:	
Name of Authorized Contact Person	
Designation	
Mobile Number	
Alternate Contact Number	
Email	
Details of legal constitution of the organization	:
Status/Constitution of the firm	

Status/Constitution of the firm	
Registration Number	
Date of Registration (Date)	
Place of Registration	
PAN	
TAN	
80 G Registration No.	
12 A IT Act Registration No.	
PWD Act Registration No. with Validity	
National Trust Act Registration No with Validity	
varialty	
NGO Darpan No.	
SMART (NSDC) Registration No.	

Details of Skill Training by the organization:

Vocational Training Experience for Persons with Disabilities (If yes, type of Disability)	Yes/ No
Prior Experience of Placement Activities in the Organization for Persons with Disabilities	Yes/ No
Skill Chosen for Proposed Project	(Dairy Farmer/ Entrepreneur, Sewing Machine Operator/ Domestic Data Entry Operator)
List of Beneficiaries	
(Not enrolled in any other state & central	(Format Enclosed)
schemes/ programs)	
List of RCI Recognized Professional	
(Special Educator, Rehabilitation Worker,	Enclose separately
Therapist, Etc.,)	
Whether Vocational Training Instructor having	
related Educational/ Qualification Certificate	Enclose separately
(Mention Name of the Course and certificate of	Enclose separatery
the Instructor)	
Whether Vocational Training Instructor having	
related Experience	Enclose separately
(Years of Experience)	
Whether Associated with Other projects of NIEPMD / MSJE/ state Govt.? If yes, details	Enclose separately

rvice Offered (HRD Programme, ADIP, Day Care, Special School, Vocational Training,
acement, Home, Etc.,).
rief History of the Organization and current nature of Business or activity.
Enclose Brochure/ Annual Report

Audit Report with IT Filling Report of the organization: (Enclose separately)

Financial Year	Turnover (in Lakhs)	Net Worth (in Lakhs)
2016-17		
2015-16		
2014-15		

Overall Training Capacity in Skill / Vocational Development Programme

Year	Total Number of persons trained	No. of PwD's	Trades in which training		
1 Cai	Total Number of persons trained	trained	given		
2017-18					
2016-17					
2015-16					

Overall placement experience of the organization:

Year	Number of persons got employment after training	Type of Employment (Open, Self, Supportive Employment)	Name of major employers
2017-18			
2016-17			
2015-16			

Post Placement tracking in place:

Location:

riefly explain the tracking mechanism/ Follow-up Service you have in place for already trained and placed youth from the organization.
I hereby declare that the information provided in this proposal is true to the best of my knowledge. If any information provided above is found to be false, the Department of Empowerment of Persons with Disabilities reserves the right to reject the proposal.
Signature
Name of Signatory: Designation:
Date

NATIONAL INSTITUTE FOR EMPOWERMENT OF PERSONS WITH MULTIPLE DISABILITIES

VEDMO

(Dept. of Empowerment of Persons with Multiple Disabilities, MSJ & E, GOI)

ECR, Muttukadu, Kovalam Post, Chennai 603 112, Tamil Nadu

Fax: 044-27472389 Tel: 044-27472104, 27472113, 27472046 Website: www.niepmd.tn.nic.in E-mail: dailniepmdsipda@gmail.com

Name of Organization :

Name of Job Roles (Trade) :

NSQF Level :

Batch No:

Place of Training / Training Centre address:

Date of Commencement of Training :

Date of Completion of Training :

Total duration of training (In hours) :

LIST OF BENEFICIARIES

Sl. No	Name of Trainees	Father / Husband Name	Address	Date of Birth	Gender	Category (Gen / OBC /SC / ST)	Type of Disabilities	% of Disability (As per disability certificate)	Whether Hosteller /days scholar	Beneficiaries name contained in bank account	Bank account number	Bank name	IFSC Code	Aadhar No	Mobile No











Model Curriculum

Dairy Farmer/ Entrepreneur

SECTOR: AGRICULTURE & ALLIED

SUB SECTOR: AGRICULTURE ALLIED ACTIVITIES OCCUPATION: DAIRY FARMER MANAGEMENT

REF ID: PWD/AGR/Q4101, V1.0

NSQF LEVEL: 4

Curriculum Aligned for

Persons with Locomotor Disability
Persons with Low Vision
and

Persons with Hearing Impairment

















Certificate

CURRICULUM COMPLIANCE TO QUALIFICATION PACK – NATIONAL OCCUPATIONAL STANDARDS

is hereby issued by the

SKILL COUNCIL FOR PERSONS WITH DISABILITY (SCPwD)

for

MODEL CURRICULUM - ALIGNED FOR PERSONS WITH DISABILITY

Complying to National Occupational Standards of Job Role/ Qualification Pack:

'Dairy Farmer Entrepreneur' QP No. PWD/ AGR/Q4101 NSQF Level 4'

Date of Issuance: May 3,2017 Valid up to*: May 3,2019

*Valid up to the next review date of the Qualification Pack or the 'Valid up to' date mentioned above , whichever is earlier Authorized Signatory (Skill Council for Persons with Disability)











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Dairy Farmer/Entrepreneur

CURRICULUM / SYLLABUS

This program is aimed at training candidates for the job of a "<u>Dairy Farmer/ Entrepreneur</u>", in the "<u>Agriculture</u> & <u>Allied</u>" Sector/Industry and aims at building the following key competencies amongst the learner

Program Name	Dairy Farmer/ Entrepreneur					
Qualification Pack Name & Reference ID.	PWD/AGR/Q4101, v 1.0					
Version No.	1.0 Version Update Date					
Pre-requisites to Training	No entry level barrier; 5	ith Standard Passed preferable.				
Training Outcomes	 After completing this programme, participants will be able to: Efficiently start and manage a Dairy farm: Dairy Industry, input requirements, Site selection, cattle selection, budget estimation, procurement of inputs, etc. Construct and maintain shed for cattle: Resources availability, she construction – types, maintenance of shed Prepare and give recommended feed and water for livestock: Feed Nutrients composition, feed requirements Maintain health of livestock along with productivity: Vaccination of cattle, nutrients requirements, Understand and prepare forage: Forage types, types of storage Effectively market dairy products like milk, curd, cheese: Milk products, manufacturing, standards, market value, marketing of the product Ensure safe and clean dairy farm: Hygiene maintenance 					

This course encompasses <u>8</u> out of <u>8</u> National Occupational Standards (NOS) of "<u>Dairy farmer/Entrepreneur"</u> Qualification Pack issued by <u>Agriculture Skill Council of India.</u> The Curriculum is Aligned by <u>Skill Council for Persons with Disability</u> for Persons with Disabilities.











Curriculum Aligned for Persons with Locomotor Disability

Sr. No.	Module	Key Learning Outcomes	Equipment Required	Disability wise Training Tools with reference to Expository for Each NOS
2	Introduction Theory Duration (hh:mm) 05:00 Practical Duration (hh:mm) 00:00 Corresponding NOS Code Bridge Module Prepare and maintain livestock accommodation	 Candidates will be able to: Understand General Discipline in the class room (Do's & Don'ts) Understand Role of a Dairy Farmer Understand the different indigenous and exotic breeds High milk yielding varieties Selection of Cattle Differentiate Healthy and sick animals Learn and Practice Basic skills of communication Learn and Practice Basic reading capabilities to enable reading of signs, notices and/or cautions at site. Candidates will be able to: Understand the accommodation needs of livestock Understand the different types 	Laptop, white board, marker, projector Laptop, white board, marker, projector,	These tools may be used during the different jobs: Computer Laptop iPad Modify Chair/seating arrangement Need based modification in working environment Need based modified equipment Ease of Access Centre Sticky Keys On the screen Keyboard One-Handed
	Theory Duration (hh:mm) 10:00 Practical Duration (hh:mm) 10:00 Corresponding NOS Code AGR/N4101	of accommodation- Head to Head, tail to tail Understand the best balance between animal health and wellbeing and available resources Use and recognize tools /equipment used for preparation of accommodation Understand the different methods of waste handling/ management Plan and follow the routine cleaning of animal shed		Keyboard Foot Pedals Access Switches Wheel Chair Walker











3 Establish Livestock within accommodation Theory Duration (hh:mm) 10:00 Practical Duration (hh:mm) 15:00 Corresponding NOS Code	Candidates will be able to: Understand the required suitable personal protective equipment while establishing livestock in accommodation Check the suitable environment condition of the accommodation before establishing livestock within it Follow the proper handling to minimize stress Understand and follow the safety procedures Ensure cleanliness and follow	shed	These tools may be used during the different jobs: Computer Laptop iPad Modify Chair/seating arrangement Need based modification in working environment Need based
4 Provide Feed and Water for Livestock Theory Duration (hh:mm) 10:00 Practical Duration (hh:mm) 20:00 Corresponding NOS Code AGR/N4103	Candidates will be able to: Understand the Feed Composition and quality Understand the nutrients requirement for animals Identify and procure the inputs required for the feed preparation Arrange for various feed and feed supplements essential for animal nutrition and growth Follow the Feeding Chart and store feed appropriately Prepare Feed with the mixture of right components or procure quality compound feed from suppliers Provide the feed and water to cattle Understand the wastage minimization		Modify Chair/seating arrangement Need based modification in working environment Need based modified equipment Ease of Access Centre Sticky Keys Access Switches Wheel Chair Walker











5	Maintain Healthy Performance of Livestock Theory Duration (hh:mm) 05:00 Practical Duration (hh:mm) 10:00 Corresponding NOS Code AGR/N4104	 Understand the Healthy Animal parameter. Treat animals as per animal welfare regulation Monitor the physical condition of the animals at suitable intervals, and recognize, record and report any abnormal signal. Check livestock for presence of external parasites Understand the health maintenance procedure of livestock Understand the pregnancy period of the cattle Take Care during Pregnancy Understand handling of calf Record the health checkup of the animal and treatment provided. 	Laptop, white board, marker, projector	These tools may be used during the different jobs: Computer Laptop iPad Modify Chair/seating arrangement Need based modification in working environment Need based Modify Chair/seating arrangement Need based modification in working environment Need based modification in working environment
6	Performing Hand and Machine Milking Theory Duration (hh:mm) 10:00 Practical Duration (hh:mm) 25:00 Corresponding NOS Code AGR/N4105	 Understand the Pre-Milking, Milking and Post Milking activities Understand the Mastitis disease and precautions to be taken Identify and use the milking machine and equipment Understand the adjustments of the machine and equipment Understand and perform proper milking procedures Understand the right milking technique Follow procedure for clean milk production 	Laptop, white board, marker, projector, milking machine, hot water,	Need based modified equipment Ease of Access Centre Sticky Keys Access Switches Wheel Chair Walker











7	Forage Conservation Theory Duration (hh:mm) 10:00 Practical Duration (hh:mm) 15:00	Candidates will be able to: Gain knowledge about different Fodder crops Understand the right time of harvesting of crops Identify and use the tools and equipment for preparation of forge Understand the method of	Laptop, white board, marker, projector,	These tools may be used during the different jobs:
	Corresponding NOS Code AGR/N4106	forage conservation – hay making, silage preparation, chemical treatment etc. • Understand the method of minimization of spoilage		 Need based modification in working environment Need based Modify Chair/seating arrangement Need based modification in
8	Entrepreneurship Theory Duration (hh:mm) 15:00 Practical Duration (hh:mm) 15:00 Corresponding NOS Code AGR/N4107	Candidates will be able to: Understand the Dairy Farming economics and Finance Collect information on Financing Institutions for Dairy farming Estimate the Budget for Dairy farming Understand and update the market information Manage the records of the Business Understand the method of marketing Develop contact with market players	Laptop, white board, marker, projector,	working environment Need based modified equipment Ease of Access Centre Sticky Keys Access Switches Wheel Chair Walker











9	Maintain Health and safety at the work place Theory Duration (hh:mm) 5:00 Practical Duration (hh:mm) 10:00 Corresponding NOS Code AGR/N9903	Candidates will be able to: Maintain a clean & efficient workplace Render appropriate emergency procedures Practice General safety and first aid	projector, gloves,	These tools may be used during the different jobs: Computer Laptop iPad Modify Chair/seating arrangement Need based modification in working environment Need based Modify Chair/seating arrangement Need based modification in working environment Need based modification in working
				 environment Need based modified equipment Ease of Access Centre
				 Sticky Keys Access Switches Wheel Chair Walker
	Total Duration	Unique Equipment Required:	<u> </u>	
	Theory Duration 80:00	Laptop, white board, marker, forage preservation, chaff cutter,		,
	Practical Duration 120:00			
	Grand Total Course Dura Agriculture Skill Council	tion: 200 Hours,0 Minutes (This syll of India	abus/curriculum ha	s been approved by











Curriculum Aligned for Persons with Low Vision

Sr. No.	Module	Key Learning Outcomes	Equipment Required	Disability wise Training Tools with reference to Expository for Each NOS
2	Introduction Theory Duration (hh:mm) 05:00 Practical Duration (hh:mm) 00:00 Corresponding NOS Code Bridge Module Prepare and maintain livestock accommodation Theory Duration (hh:mm) 10:00 Practical Duration (hh:mm) 10:00 Corresponding NOS Code AGR/N4101	Candidates will be able to: Understand General Discipline in the class room (Do's & Don'ts) Understand Role of a Dairy Farmer Understand the different indigenous and exotic breeds High milk yielding varieties Selection of Cattle Differentiate Healthy and sick animals Learn and Practice Basic skills of communication Learn and Practice Basic reading capabilities to enable reading of signs, notices and/or cautions at site. Candidates will be able to: Understand the accommodation needs of livestock Understand the different types of accommodation- Head to Head, Tail to tail Understand the best balance between animal health and well-being and available resources Use and recognize tools/equipment used for preparation of accommodation Understand the different methods of waste handling/ management Plan and follow the routine cleaning of animal shed	Laptop, white board, marker, projector Laptop, white board, marker, projector,	These tools may be used during the different jobs: ClearView+ Speech ZoomEx, Kurzweil, ABBY Fine Reader, Tesseract Non-Visual Desktop Access (NVDA), Job Access with Speech (JAWS), System Access to Go(SATAGO), Voiceover, &Talkback, Nuance Talks and Mobile Speak, ORCA Windows Magnifier Magic Screen Magnification Zoom Text Supernova Screen Reader and Magnifier DAISY Onyx Topaz Prism Optelec Kindle Paper White/Pad Android/IOS Technology is best known for accessibility for persons with Low Vision. Angel Player/I-Pods Talking calculator Signature Guide Wrist Watch-Tata General table lamp Tactile diagrams, Tactile stickers,
		cleaning of animal streu		General table lampTactile diagrams,





















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6	Maintain Healthy Performance of Livestock Theory Duration (hh:mm) 05:00 Practical Duration (hh:mm) 10:00 Corresponding NOS Code AGR/N4104 Performing Hand and Machine Milking Theory Duration (hh:mm) 10:00 Practical Duration (hh:mm) 25:00 Corresponding NOS Code	 Understand the Healthy Animal parameters Treat animals as per animal welfare regulations. Monitor the physical condition of the animals at suitable intervals, and recognize, record and report any abnormal signs Check livestock for presence of external parasites Understand the health maintenance procedure of livestock Understand the pregnancy period of the cattle Take Care during Pregnancy Understand handling of calf Record the health checkup of the animal and treatment provided. Understand the Pre-Milking, Milking and Post Milking activities Understand the Mastitis disease and precautions to be taken Identify and use the milking machine and equipment Understand the adjustments of the machine and equipment Understand and perform proper milking procedures Understand the right milking technique 	Laptop, white board, marker, projector Laptop, white board, marker, projector, milking machine, hot water,	These tools may be used during the different jobs: ClearView+ Speech ZoomEx, Kurzweil, ABBY Fine Reader, Tesseract Non-Visual Desktop Access (NVDA), Job Access with Speech (JAWS), System Access to Go(SATAGO), Voiceover, Talkback, Nuance Talks and Mobile Speak, ORCA Windows Magnifier Magic Screen Magnification Zoom Text Supernova Screen Reader and Magnifier DAISY Onyx Topaz Prism Optelec Kindle Paper White/Pad Android/IOS Technology is best known for accessibility for persons with Low Vision.











7	Forage Conservation Theory Duration (hh:mm) 10:00 Practical Duration (hh:mm) 15:00 Corresponding NOS Code AGR/N4106	Candidates will be able to: Gain knowledge about different Fodder crops Understand the right time of harvesting of crops Identify and use the tools and equipment for preparation of forge Understand the method of forage conservation — hay making, silage preparation, chemical treatment etc. Understand the method of minimization of spoilage	Laptop, white board, marker, projector	These tools may be used during the different jobs: ClearView+ Speech ZoomEx, Kurzweil, ABBY Fine Reader, Tesseract Non-Visual Desktop Access (NVDA), Job Access with Speech (JAWS), System Access to Go(SATAGO), Voiceover, &Talkback, Nuance Talks and Mobile
8	Entrepreneurship Theory Duration (hh:mm) 15:00 Practical Duration (hh:mm) 15:00 Corresponding NOS Code AGR/N4107	Candidates will be able to: Understand the Dairy Farming economics and Finance Collect information on Financing Institutions for Dairy farming Estimate the Budget for Dairy farming Understand and update the market information Manage the records of the Business Understand the method of marketing	Laptop, white board, marker, projector	 Speak, ORCA Windows Magnifier Magic Screen Magnification Zoom Text Supernova Screen Reader and Magnifier DAISY Onyx Topaz Prism Optelec Kindle Paper White/Pad Android/IOS Technology is best known for accessibility for persons with Low Vision. Angel Player/I-Pods Talking calculator Signature Guide Wrist Watch-Tata General table lamp Tactile diagrams, Tactile stickers, Tactile flooring











9	Maintain Health and	Candidates will be able to:	Laptop, white	These tools may be used
	safety at the work	Maintain a clean & efficient	board,	during the different jobs:
	place	workplace	marker,	ClearView+ Speech
			projector,	• ZoomEx,
	Theory Duration	Render appropriate	gloves, first	Kurzweil,
	(hh:mm)	emergency procedures	aid	ABBY Fine Reader,
	10:00	Practice General safety and first		Tesseract
	_ ,, , _ ,,	aid		Non-Visual Desktop
	Practical Duration			Access (NVDA),
	(hh:mm)			Job Access with Speech
	10:00			(JAWS),
	Corresponding NOS			System Access to
	Code			Go(SATAGO),
	AGR/N9903			 Voiceover, &Talkback,
	7.014110000			Nuance Talks and Mobile
				Speak,
				• ORCA
				Windows Magnifier
				Magic Screen
				Magnification Zoom Text
				Supernova Screen
				Reader and Magnifier
				DAISY
				• Onyx
				Topaz
				Prism
				Optelec
				Kindle Paper White/Pad
				Android/IOS Technology
				is best known for
				accessibility for persons
				with Low Vision.
				Angel Player/I-Pods Talking a selectors
				Talking calculator
				Signature Guide Take
				Wrist Watch-Tata
				General table lamp
				Tactile diagrams,
				Tactile stickers,
				Tactile flooring











Total Duration	Unique Equipment Required:	•
Theory Duration 80:00	Laptop, white board, marker, projector, Cattle shed, infrastructure for forage preservation, chaff cutter, milking machine, gloves, first aid kit	
Practical Duration 120:00		
Grand Total Course I Agriculture Skill Cou	Duration: 200 Hours,0 Minutes (This syllabus/ curricular of India)	culum has been approved by











Curriculum Aligned for Persons with Hearing Impairment

Sr. No.	Module	Key Learning Outcomes	Equipment Required	Disability wise Training Tools with reference to Expository for Each NOS
1	Introduction Theory Duration (hh:mm) 05:00 Practical Duration (hh:mm) 00:00 Corresponding NOS Code Bridge Module	 Candidates will be able to: Understand General Discipline in the class room (Do's & Don'ts) Understand Role of a Dairy Farmer Understand the different indigenous and exotic breeds High milk yielding varieties Selection of Cattle Differentiate Healthy and sick animals Learn and Practice Basic skills of communication Learn and Practice Basic reading capabilities to enable reading of 	Laptop, white board, marker, projector	Indian Sign Language (ISL) Interpreter for all modules should be mandatory. In addition, the following tools may be used during training: • Assistive Aid/Service • Ai-Live • Captions First • Captions 2020 • Closed Capp • Let's Talk • Google Now for
2	Duemons and maintain	signs, notices and/or cautions at site.	Lantan	Android,
2	Prepare and maintain livestock accommodation Theory Duration (hh:mm) 10:00 Practical Duration (hh:mm) 10:00 Corresponding NOS Code AGR/N4101	 Candidates will be able to: Understand the accommodation needs of livestock Understand the different types of accommodation- Head to Head, tail to tail Understand the best balance between animal health and wellbeing and available resources Use and recognize tools/equipment used for preparation of accommodation Understand the different methods of waste handling/management Plan and follow the routine cleaning of animal shed 	Laptop, white board, marker, projector,	Indian Sign Language (ISL) Interpreter for all modules should be mandatory. In addition, the following tools may be used during training: • Assistive Aid/Service • Ai-Live • Captions First • Captions 2020 • Closed Capp • Let's Talk • Google Now for Android,
3	Establish Livestock within accommodation Theory Duration (hh:mm)	Understand the required suitable personal protective equipment while establishing livestock in accommodation	Laptop, white board, marker, projector, cattle shed	Indian Sign Language (ISL) Interpreter for all modules should be mandatory. In addition, the following tools may be used during training:











	40.00			
4	Practical Duration (hh:mm) 15:00 Corresponding NOS Code AGR/N4102 Provide Feed and Water for Livestock Theory Duration (hh:mm) 10:00 Practical Duration (hh:mm) 20:00 Corresponding NOS	Check the suitable environment condition of the accommodation before establishing livestock within it Follow the proper handling to minimize stress Understand and follow the safety procedures Ensure cleanliness and follow proper method of waste disposal Candidates will be able to: Understand the Feed Composition and quality Understand the nutrients requirement for animals Identify and procure the inputs required for the feed preparation Arrange for various feed and feed supplements essential for animal nutrition and growth Follow the Feeding Chart and store feed appropriately Prepare Feed with the mixture of	Laptop, white board, marker, projector, feed components	Assistive Aid/Service Ai-Live Captions First Captions 2020 Closed Capp Let's Talk Google Now for Android, Indian Sign Language (ISL) Interpreter for all modules should be mandatory. In addition, the following tools may be used during training: Assistive Aid/Service Ai-Live Captions First Captions 2020 Closed Capp
	(hh:mm) 20:00	animal nutrition and growthFollow the Feeding Chart and store feed appropriately		Captions FirstCaptions 2020
	Maintain II - III -	cattle • Understand the wastage minimization	Landan 12	Indian Cian Indian
5	Maintain Healthy Performance of Livestock Theory Duration (hh:mm) 05:00 Practical Duration (hh:mm) 10:00 Corresponding NOS Code AGR/N4104	 Understand the Healthy Animal parameters Treat animals as per animal welfare regulations. Monitor the physical condition of the animals at suitable intervals, and recognize, record and report any abnormal signs Check livestock for presence of external parasites Understand the health maintenance procedure of livestock 	Laptop, white board, marker, projector	Indian Sign Language (ISL) Interpreter for all modules should be mandatory. In addition, the following tools may be used during training: • Assistive Aid/Service • Ai-Live • Captions First • Captions 2020 • Closed Capp • Let's Talk • Google Now for Android,











		 Understand the pregnancy period of the cattle Take Care during Pregnancy Understand handling of calf Record the health checkup of the animal and treatment provided. 		
6	Performing Hand and Machine Milking Theory Duration (hh:mm) 15:00 Practical Duration (hh:mm) 25:00 Corresponding NOS Code AGR/N4105	 Understand the Pre-Milking, Milking and Post Milking activities Understand the Mastitis disease and precautions to be taken Identify and use the milking machine and equipment Understand the adjustments of the machine and equipment Understand and perform proper milking procedures Understand the right milking technique Follow procedure for clean milk Understand the Pre-Milking and Post Milking activities 	Laptop, white board, marker, projector, milking machine, hot water,	Indian Sign Language (ISL) Interpreter for all modules should be mandatory. In addition, the following tools may be used during training: • Assistive Aid/Service • Ai-Live • Captions First • Captions 2020 • Closed Capp • Let's Talk • Google Now for Android,
7	Forage Conservation Theory Duration (hh:mm) 10:00 Practical Duration (hh:mm) 15:00 Corresponding NOS Code AGR/N4106	Candidates will be able to: Gain knowledge about different Fodder crops Understand the right time of harvesting of crops Identify and use the tools and equipment for preparation of forge Understand the method of forage conservation — hay making, silage preparation, chemical treatment etc. Understand the method of minimization of spoilage	Laptop, white board, marker, projector,	Indian Sign Language (ISL) Interpreter for all modules should be mandatory. In addition, the following tools may be used during training: • Assistive Aid/Service • Ai-Live • Captions First • Captions 2020 • Closed Capp • Let's Talk • Google Now for Android,











 Business Understand the method of marketing Develop contact with market players Candidates will be able to: Maintain a clean & efficient workplace 	Laptop, white	 Closed Capp Let's Talk Google Now for Android, 		
Maintain a clean & efficient		Indian Sign Language		
 Render appropriate emergency procedures Practice General safety and first aid 	board, marker, projector, gloves, first aid	(ISL) Interpreter for all modules should be mandatory. In addition, the following tools may be used during training: • Assistive Aid/Service • Ai-Live • Captions First • Captions 2020 • Closed Capp • Let's Talk • Google Now for Android,		
Unique Equipment Required: Laptop, white board, marker, projector, Cattle shed, infrastructure for forage preservation, chaff cutter, milking machine, gloves, first aid kit	requirements will need value tools which and sign lang the training pro ISL Interpreter mandatory	r for all modules will be		
1	Laptop, white board, marker, projector, Cattle shed, infrastructure for forage preservation, chaff cutter, milking machine, gloves, first aid kit	Laptop, white board, marker, projector, Cattle shed, infrastructure for forage preservation, chaff cutter, milking machine, gloves, first aid kit and sign lang the training project.		











Trainer Prerequisites for Job role: "Dairy Farmer / Entrepreneur" mapped to Qualification Pack: "PWD/AGR/Q4101, v1.0"

Trainer Prerequisites for Locomotor Disability

Sr. No.	Area	Details
1	Description	Trainer is responsible for educating the trainees - viability and sustainability of the dairy farm, care of dairy animals, their health and productivity, milking and marketing of the produced milk.
2	Personal Attributes	Trainer should be subject matter expert. He/ she should have good communication skills, leadership skills, observation skills, practical oriented skills
3	Minimum Educational Qualifications	Diploma in Animal Husbandry, Bachelor of Veterinary Science and Animal Husbandry (BVSc& A H) preferable/ B. Tech (Dairy)/ B. Sc Agriculture/ Diploma in veterinary /Animal Husbandry / Dairying/ VLDA (Veterinary livestock development assistant)/ Graduate
4a	Domain Certification	Certified for Job Role: " <u>Dairy Farmer/ Entrepreneur</u> " mapped to QP: " <u>PWD/AGR/Q4101, v1.0"</u> . Minimum accepted score is 80%
4b	Platform Certification	Recommended that the Trainer is certified for the Job Role: "Trainer", mapped to the Qualification Pack: "MEP/Q0102". Minimum accepted score is 80%
4c	Disability Specific Top Up Module	The Inclusive Trainer should be certified in Disability Specific Top Up Training conducted by SCPwD with minimum qualifying score of 80% as per SCPwD guidelines.
5	Experience	 MVSc in relevant subject (Livestock Production Management, Extension Education etc.) with 1 Year experience BVSc& AH with 3 Years of relevant experience Diploma in Animal Husbandry with relevant experience of 5 Years B. Sc Agriculture required 2 years of experience VLDA (Veterinary livestock development assistant required 2 years of experience Graduate required 3 years of experience











Trainer Prerequisites for Low Vision

Sr. No.	Area	Details						
1	Description	Trainer is responsible for educating the trainees - viability and sustainability of the dairy farm, care of dairy animals, their health and productivity, milking and marketing of the produced milk.						
2	Personal Attributes	Trainer should be subject matter expert. He/ she should have good communication skills, leadership skills, observation skills, practical oriented skills						
3	Minimum Educational Qualifications	Diploma in Animal Husbandry, Bachelor of Veterinary Science and Animal Husbandry (BVSc& A H) preferable/ B. Tech (Dairy)/ B. Sc Agriculture/ Diploma in veterinary /Animal Husbandry / Dairying/ VLDA (Veterinary livestock development assistant)/ Graduate						
4a	Domain Certification	Certified for Job Role: " <u>Dairy Farmer/ Entrepreneur</u> " mapped to QP: " <u>PWD/AGR/Q4101, v1.0"</u> . Minimum accepted score is 80%						
4b	Platform Certification	Recommended that the Trainer is certified for the Job Role: "Trainer", mapped to the Qualification Pack: "MEP/Q0102". Minimum accepted score 80%						
4c	Disability Specific Top Up Module	The Inclusive Trainer should be certified in Disability Specific Top Up Training conducted by SCPwD with minimum qualifying score of 80% as per SCPwD guidelines.						
5	Experience	 MVSc in relevant subject (Livestock Production Management, Extension Education etc.) with 1 Year experience BVSc& AH with 3 Years of relevant experience Diploma in Animal Husbandry with relevant experience of 5 Years B. Sc Agriculture required 2 years of experience VLDA (Veterinary livestock development assistant required 2 years of experience Graduate required 3 years of experience 						











Trainer Prerequisites for Hearing Impairment

Sr. No.	Area	Details
1	Description	Trainer is responsible for educating the trainees - viability and sustainability of the dairy farm, care of dairy animals, their health and productivity, milking and marketing of the produced milk.
2	Personal Attributes	Trainer should be subject matter expert. He/ she should have good communication skills, leadership skills, observation skills, practical oriented skills
3	Minimum Educational Qualifications	Diploma in Animal Husbandry, Bachelor of Veterinary Science and Animal Husbandry (BVSc& A H) preferable/ B. Tech (Dairy)/ B. Sc Agriculture/ Diploma in veterinary /Animal Husbandry / Dairying/ VLDA (Veterinary livestock development assistant)/ Graduate
4a	Domain Certification	Certified for Job Role: " <u>Dairy Farmer/ Entrepreneur</u> " mapped to QP: " <u>PWD/AGR/Q4101, v1.0"</u> . Minimum accepted score is 80%
4b	Platform Certification	Recommended that the Trainer is certified for the Job Role: "Trainer", mapped to the Qualification Pack: "MEP/Q0102". Minimum accepted score is 80%
4c	Disability Specific Top Up Module	The Inclusive Trainer should be certified in Disability Specific Top Up Training conducted by SCPwD with minimum qualifying score of 80% as per SCPwD guidelines.
4d	Specific Requirement for persons with Hearing Impairment	The Indian sign language interpreter should be mandatory during the training, counselling and placement cell of persons with hearing impairment
5	Experience	 MVSc in relevant subject (Livestock Production Management, Extension Education etc.) with 1 Year experience BVSc& AH with 3 Years of relevant experience Diploma in Animal Husbandry with relevant experience of 5 Years B. Sc Agriculture required 2 years of experience VLDA (Veterinary livestock development assistant required 2 years of experience Graduate required 3 years of experience











Annexure: Assessment Criteria

Assessment Criteria	
Job Role	Dairy Farmer / entrepreneur
Qualification Pack	PWD/AGR/Q4101, V1.0
Skill Councils	Skill Council for Persons with Disability and Agriculture Sector Skill Council

Sr.	Guideline
No	
1	Criteria for assessment for each Qualification Pack will be created by the Sector Skill Council. Each Performance Criteria (PC) will be assigned marks proportional to its importance in NOS. SSC will also lay down proportion of marks for Theory and Skills Practical for each PC.
2	The assessment for the theory part will be based on knowledge bank of questions created by the SSC.
3	Individual assessment agencies will create unique question papers for theory part for each candidate at each examination/training center (as per assessment criteria below)
4	Individual assessment agencies will create unique evaluations for skill practical for every student at each examination/training center based on these criteria
5	To pass the Qualification Pack, every trainee should score a minimum of 60% in aggregate.
6	In case of successfully passing only certain number of NOS's, the trainee is eligible to take subsequent assessment on the balance NOS's to pass the Qualification Pack
7.	The marks are allocated PC wise, however, every NOS will carry a weight age in the total marks allocated to the specific QP.











					Marks A	llocation
NOSs	Element	PCs	Total Marks (500)	Out Of	Theory	Skills Practic al
1.AGR/N4101 Prepare and Maintain Livestock Accommodation	Pre-Livestock Accommodation	PC1.Prepare animal accommodation which achieves the best balance between animal health and well-being and available resources, consistent with relevant legislation.		8	4	4
		PC2.Prepare and maintain equipment, tools and materials required for livestock accommodation		6	3	3
		PC3. Follow cleaning routine in accordance with supervisor's instructions		8	4	4
		PC4. Dispose of waste according to established workplace procedures	75	7	5	2
		PC5. Report any hazards identified, to the supervisor immediately		6	4	2
	Maintain Livestock Accommodation	PC6. Maintain accommodation in a safe and clean condition for livestock		8	6	2
		PC7.Replenish materials and supplies as required by livestock		6	3	3
		PC8. Clean tools and equipment and maintain according to established workplace procedures		8	3	5
		PC9. Store equipment safely and securely in the assigned location		6	2	4
		PC10.Use working methods and systems which promote health and safety and which are consistent with relevant legislation and codes of practice.		6	2	4
		PC11.Take the appropriate action when monitoring reveals problems or issues with the accommodation		6	2	4
		Total		75	38	37











2.AGR/ N4102	Establish	PC1.Wear suitable personal protective				
Establish Livestock within Accommodation	Livestock in their Accommodation	equipment when establishing livestock in their accommodation		2	1	1
Accommodation		PC2. Check that the equipment, materials and accommodation are suitable for reception of the livestock, prior to their arrival		2	1	1
		PC3.Establish suitable environmental conditions for the animals		2	1	1
		PC4.Handle and move the livestock correctly and safely, according to supervisor's instructions		2	1	1
		PC5. Introduce livestock into the accommodation in a way that minimizes stress and maintains their health and welfare		2	1	1
		PC6. Deal with any difficulties arising according to established workplace procedures		2	1	1
		PC7.Carry out your work according to relevant legislation and codes of practice.	25	2	2	0
	Monitor Livestock in their Accommodation	PC8.Monitor the livestock carefully, to ensure their on-going health and welfare is maintained		2	1	1
		PC9.Monitorenvironmental conditions carefully to ensure that they promote the health and well-being of livestock		2	1	1
		PC10.Adjust and replenish materials as required by the livestock		2	1	1
		PC11.Arrange for regular cleaning of animal housing areas, floors and mats of animals (if any) according to the animal accommodation and specification.		2	0	2
		PC12. Carry out cleaning routines of animals as per prescribed procedures.		1	0	1
		PC13.Arrange for regular disposal of animal waste and other wastes as per prescribed procedures.		1	1	0











		PC14.Report problems that cannot be dealt with to the supervisor immediately		1	1	0
		Total		25	13	12
3.AGR/ N4103 Provide Feed and Water for Livestock	Receive & Store Animal Feed	PC1.check that the correct quantities and types of animal feed have been delivered and that they are in an acceptable condition		10	5	5
Livestock		PC2.report any shortfalls or faults in delivered animal feed to the appropriate person		5	2	3
		PC3. Handle animal feed safely, and in a way, that protects it from damage and contamination and minimizes wastage		6	3	3
	PC4.store animal feed safely according to the manufacturer's recommendations, in the order in which it is to be used		6	4	2	
		PC5.check stored animal feed regularly for any signs of pest infestation and report this to the appropriate person straight away		8	4	4
		PC6.Check stock levels regularly and tell the appropriate person if stocks are low.	e 100	5	2	3
	Prepare feed and water supplies for livestock	PC7.Wash hands effectively before and after handling animal feed		4	0	4
	IIVESTOCK	PC8.Obtain the equipment and materials needed to prepare and serve animal feed		8	3	5
		PC9.Clean work surfaces, utensils and equipment effectively before and after use		6	2	4
		PC10.Arrange for various feed and feed supplements essential for animal nutrition and growth.		8	4	4
	PC11.Mix the appropriate proportions of feed and feed supplements depending on the age and stage of growth of animal.		8	3	5	
		PC12.Prepare the correct amount of animal feed as directed in the Feeding Plan in a way that minimizes wastage		6	3	3











		PC13.Operation and maintenance of equipment used in feed preparation e.g. chaff cutter.		2	1	1
	Monitor & maintain the supply of feed & water to	PC14. Use working methods and practices throughout the process that promote health and safety		2	2	0
	livestock	PC15. Dispose off any stale and unusable animal feed in a safe place and put equipment and utensils away safely.		2	2	0
		PC16.Wear suitable personal protective equipment when providing feed and water to livestock		2	2	0
		PC17. Supply feed to livestock according to established workplace procedures		2	0	2
		PC18. Supply clean, fresh water to the animals according to their needs		2	2	0
		PC19. Report concerns, related to the feeding and drinking habits of animals, to the supervisor immediately		2	2	0
		PC20. Monitor the condition of feed and water and take the appropriate action when problems occur		2	2	0
		PC21. Clean and maintain feed and water equipment according to established workplace procedures		2	0	2
		PC22. Dispose of waste from the feeding and watering systems safely and correctly, according to established workplace procedures		2	2	0
		Total		100	50	50
4. AGR/ N4104 Maintain Healthy Performance of Livestock	Monitor the health and well-being of livestock	PC1.Treat animals in a manner which complies with relevant legislation, minimizes any likelihood of stress and injury, and maintains their health and well-being	100	6	3	3
		PC2.Provide animals with sufficient and effective opportunities to move, and maintain physical functioning		8	4	4











		PC3.Monitor the physical condition of the animals at suitable intervals, and recognize, record and report any abnormal signs		8	2	6
		PC4. Check livestock for presence of external parasites		8	3	5
		PC5. Carry out specific measures to promote and maintain animals' health and welfare correctly and safely		6	3	3
		PC6.Ensure records are accurate, legible and complete and comply with organizational and legal requirements for future reference		4	3	1
		PC7.Immediately summon assistance for any animals' health emergency, and initiate action appropriate to the situation		6	2	4
		PC8. Manage waste safely and correctly in accordance with legislative requirements.		8	2	6
	Deliver basic recommended treatment to livestock	PC9.use and store drugs, medication and equipment in accordance with veterinary instructions and organizational policy		8	6	2
	IIVESTOCK	PC10.use current and uncontaminated prescribed medication only for the intended animal		8	5	3
		PC11. use the correct technique to give the specified treatment at the correct time		8	4	4
		PC12. Report any difficulties, in administering treatments, immediately to the supervisor		6	3	3
		PC13.Complete records of the treatment accurately, according to established workplace procedures		8	6	2
		PC14.Observe livestock after treatments and report concerns immediately to the supervisor		8	4	4
		Total		100	50	50
5.AGR/N4105		PC1. Maintain conducive milking environment	25	2	2	0











Performing Hand and Machine	Pre-Milking Activities	PC2.Restrain the cow in preparing her for milking		2	1	1
Milking		PC3.Prepare Udder before milking		2	0	2
		PC4. Check for mastitis		2	0	2
		PC5.Check and Adjust milking equipment, as required, to ensure correct operating order		2	2	0
		PC6.Carry out livestock health treatments during drying off, as directed, with minimal stress and weight loss		2	2	0
	Milking Activities	PC7. Perform Milking using the right technique		2	0	2
		PC8. Establish a calm regular milking routine		1	0	1
		PC 9. Implement milking procedures with minimum stress to livestock and maximum yield within reasonable timeframes		1	1	0
		PC10. Rectify Minor malfunctions of equipment or milking systems are rectified to manufacturer's specifications, and more complex repairs are reported for specialist attention		1	1	0
	Post-Milking	PC11. Implement prescribed handling practices so as to prevent cross-infection during milking operations		2	1	1
		PC12. Perform Teat dipping to prevent mastitis		2	1	1
		PC13. Weigh and store the milk into milk can		2	1	1
		PC14. Clean the milking pail and keep them in the designated place		2	0	2
		Total		25	12	13
6.AGR/N4106 Forage Conservation	Preparation for Fodder Conservation	PC1.Explore various forage conservation options based on the year round requirement of feed and fodder.	75	4	2	2
		PC2. Identify risk factors for spoilage in forage conservation such as fire, vermin and air in silage.		4	3	1











PC3. Ensure favorable conditions suitable for forage conservation.	5	2	3
PC4. Prepare forage conservation machinery and equipment in accordance with manufacturer's specifications, Occupational Health and Safety (OHS) requirements.	4	2	2
PC5. Ensure clear access to paddocks for harvesting and transport machinery.	2	1	1
PC6. Prepare storage facility for selected forage conservation method.	4	1	3
PC7. Identify safety hazards and implement OHS procedures for forage conservation.	4	1	3
Monitor weather conditions to determine optimum time for harvest and to ensure quality.	2	1	1
PC8. Identify dry matter target and assess dry matter content of forage material for the forage operation.	4	2	2
PC9.Mow, condition, tender and/or rake swaths depending on weather conditions and forage drying targets.	5	2	3
PC10.Conduct harvesting activities in a safe, controlled and efficient manner.	5	2	3
PC11. Check equipment during harvesting operations regularly for wear and damage.	4	2	2
PC12. Bale, wrap, compact, seal or store forage in accordance with storage plan.	6	4	2
PC13. Load, transport, and store/compact (if required) forage in accordance with OHS and quality requirements.	4	4	0
PC14. Store forage so as to minimize risk of spoilage and combustion	6	4	2
PC15. Dispose of all waste and debris to minimize environmental impacts.	4	2	2
PC16.Clean and service machinery and ancillary equipment in accordance with	3	1	2
	forage conservation. PC4. Prepare forage conservation machinery and equipment in accordance with manufacturer's specifications, Occupational Health and Safety (OHS) requirements. PC5. Ensure clear access to paddocks for harvesting and transport machinery. PC6. Prepare storage facility for selected forage conservation method. PC7. Identify safety hazards and implement OHS procedures for forage conservation. Monitor weather conditions to determine optimum time for harvest and to ensure quality. PC8. Identify dry matter target and assess dry matter content of forage material for the forage operation. PC9.Mow, condition, tender and/or rake swaths depending on weather conditions and forage drying targets. PC10.Conduct harvesting activities in a safe, controlled and efficient manner. PC11. Check equipment during harvesting operations regularly for wear and damage. PC12. Bale, wrap, compact, seal or store forage in accordance with storage plan. PC13. Load, transport, and store/compact (if required) forage in accordance with OHS and quality requirements. PC14. Store forage so as to minimize risk of spoilage and combustion PC15. Dispose of all waste and debris to minimize environmental impacts. PC16.Clean and service machinery and	forage conservation. PC4. Prepare forage conservation machinery and equipment in accordance with manufacturer's specifications, Occupational Health and Safety (OHS) requirements. PC5. Ensure clear access to paddocks for harvesting and transport machinery. PC6. Prepare storage facility for selected forage conservation method. PC7. Identify safety hazards and implement OHS procedures for forage conservation. Monitor weather conditions to determine optimum time for harvest and to ensure quality. PC8. Identify dry matter target and assess dry matter content of forage material for the forage operation. PC9.Mow, condition, tender and/or rake swaths depending on weather conditions and forage drying targets. PC10.Conduct harvesting activities in a safe, controlled and efficient manner. PC11. Check equipment during harvesting operations regularly for wear and damage. PC12. Bale, wrap, compact, seal or store forage in accordance with storage plan. PC13. Load, transport, and store/compact (if required) forage in accordance with OHS and quality requirements. PC14. Store forage so as to minimize risk of spoilage and combustion PC15. Dispose of all waste and debris to minimize environmental impacts. PC16.Clean and service machinery and	forage conservation. PC4. Prepare forage conservation machinery and equipment in accordance with manufacturer's specifications, Occupational Health and Safety (OHS) requirements. PC5. Ensure clear access to paddocks for harvesting and transport machinery. PC6. Prepare storage facility for selected forage conservation method. PC7. Identify safety hazards and implement OHS procedures for forage conservation. Monitor weather conditions to determine optimum time for harvest and to ensure quality. PC8. Identify dry matter target and assess dry matter content of forage material for the forage operation. PC9.Mow, condition, tender and/or rake swaths depending on weather conditions and forage drying targets. PC10.Conduct harvesting activities in a safe, controlled and efficient manner. PC11. Check equipment during harvesting operations regularly for wear and damage. PC12. Bale, wrap, compact, seal or store forage in accordance with storage plan. PC13. Load, transport, and store/compact (if required) forage in accordance with OHS and quality requirements. PC14. Store forage so as to minimize risk of spoilage and combustion PC15. Dispose of all waste and debris to minimize environmental impacts. PC16.Clean and service machinery and 1 2 1 3 2 1 4 2 2 5 4 2 2 6 4 4 2 6 4 7 2 7 1 7 2 7 2 1 2 8 2 9 3 1 4 9 4 1 5 2 6 4 7 9 7 9 7 9 7 9 7 9 7 9 7 9 7











8.AGR/N9903 Maintain Health		PC1. undertake basic safety checks before operation of all machinery and vehicles and	25	3	1	2
0.400/10000		Total		75	34	41
		PC12. Ensure quality before and during the sale activity to ensure good returns.		6	4	2
		PC11. Identify best ways of attracting market price for one's produce		6	3	3
	Marketing	PC10. Choose appropriate buyer in a given situation of market parametres		7	3	4
		PC9.Extract critical market information that is otherwise not in the public domain		6	2	4
		PC8.Assess the needs and requirement of the clients and assess one's own unique selling proposition		8	3	5
	Client Relation Management	PC7.Establish cordial relations with various clients for the benefit of dairy farm development	75	8	4	4
		PC6. Assess the influence of various quality parameters of the milk on the milk pricing		6	2	4
	Market Information Management	PC5.Ascertain the prices of various inputs and milk and milk products from the market		6	2	4
		PC3.Arrange for financial assistance from various quarters in the light of various schemes available for dairy development		6	3	3
		PC2.Keep books of accounts and various transactions of the farm		8	4	4
7.AGR/N4107 Entrepreneurship	Dairy Farming Economics and Finances	PC1.Farm Planning and Budgeting with reference to various components of Dairy Farm		8	4	4
		Total		75	38	37
		PC18.Mitigate environmental impacts of forage conservation activities such as effluent run off, if any.		2	2	0
		PC17.Test or sample stored forage for quality.		3	0	3
		manufacturer's specifications, OHS requirements and industry practice.				











& Safety at the workplace	Maintaining Clean and efficient workplace	hazards are reported to the appropriate supervisor				
	workplace	PC2. work for which protective clothing or equipment is required is identified and the appropriate protective clothing or equipment is used in performing these duties in accordance with workplace policy.		3	1	2
		PC3. read and understand the hazards of use and contamination mentioned on the labels of pesticides/fumigants etc		3	1	2
		PC4. assess risks prior to performing manual handling jobs, and work according to currently recommended safe practice.		1	1	0
		PC5. use equipment and materials safely and correctly and return the same to designated storage when not in use		3	1	2
		PC6. dispose of waste safely and correctly in a designated area		1	1	0
		PC7. recognize risks to bystanders and take action to reduce risk associated with jobs in the workplace		1	1	0
		PC8. perform your work in a manner which minimizes environmental damage all procedures and work instructions for controlling risk are followed closely.		1	1	0
		PC9. Report any accidents, incidents or problems without delay to an appropriate person and take necessary immediate action to reduce further danger.		1	1	0
	Render appropriate emergency procedures	PC10. follow procedures for dealing with accidents, fires and emergencies, including communicating location and directions to emergency.		1	1	0
		PC11. follow emergency procedures to company standard / workplace requirements		1	1	0
		PC12. use emergency equipment in accordance with manufacturers' specifications and workplace requirements	_	3	1	2











	PC13. provide treatment appropriate to the patient's injuries in accordance with recognized first aid techniques		1	1	0
	PC14. recover (if practical), clean, inspect/test, refurbish, replace and store the first aid equipment as appropriate		1	1	0
	PC15. Report details of first aid administered in accordance with workplace procedures.		1	1	0
	Total		25	15	10
	Total	500	500	250	250









Accommodation Guideline recommended for Inclusive Trainers

Persons with Locomotor Disability

Characteristics

Need specific requirement for a student with impairment to the lower limbs:

- Appropriate/suitable seating if not in a wheelchair;
- Adequate space and height of desk if the student is in a wheelchair;
- Consider alternative to activities involving writing, drawing and other fine motor activities, such as sorting, threading, solving puzzles, etc. for persons with upper limb affected.

Some considerations as the students with physical disabilities may experience limitations in one of the following ways:

- Difficulty in writing
- Sitting at a standard desk or on the floor;
- Participating in activities where tables and instruments are difficult to access
- Movements within the class and within the school;
- Mobility in spaces that are not user friendly for wheelchair.

- 1. Make the classroom accessible.
- 2. Alternative modes of communicating such as audio recorder, or support for note taking, gestures, pictures, computers may be used.
- 3. Provide accessible seating and a table in the classroom.
- 4. Make writers available for written work and for tests and exams.
- 5. Give additional time for completing assignments/exams
- 6. Provide a supportive and welcoming environment by sensitizing other students /staff and creating a sense of responsibility in them.
- 7. should be comfortably seated and with proper posture.
- 8. Free movement of learners within the class must be ensured.
- 9. Learners can be shown pictures or other visual cues, concrete objects, a few at a time, for better understanding.
- 10. Audio books, daisy books or books on computer, as found suitable, can be used for reading. Alternatively, a classmate can read aloud to the child.
- 11. Make use of computers for teaching learning, if possible.
- 12. Extra time for writing should be given if the child is able to write on his / her own and there should not be undue emphasis on the quality of writing as long as it is legible.
- 13. Students can use adapted brushes, modified pencils and thick markers that can be gripped easily, for drawing. Alternatively, the children can use stamping methods or paste









- cut outs. The books, papers, brushes etc. can be fixed on the table with the help of tape etc. so that they do not slip down.
- 14. For assessment, have students present the material orally or if required, with the help of a scribe. Use objective type, multiple type questions using yes/no or true/false answer

Persons with Blindness and Low Vision

Characteristics

- The Learning happens through non-visual modes mostly by Touch, hence it is recommended to use real, concrete materials.
- Listening will Include greater use of detailed and descriptive instructions.
- Training which relates to understanding of Smell and Taste real & concrete material should be used e.g. Job Role of Pickle making Technician may include training on smell and taste.

- Use existing visual skills where/when you can/seating closer to the blackboard. Lesser use of reflective surfaces. Appropriate lighting. Use of contrast colors.
- Use specialized material available (Braille, Taylor frame, Math's Kit)
- Use orientation and Mobility training
- Reserve a seat in the front row of the classroom (or, closer to the teacher).
- Keep the passages and available open spaces in the classroom clear.
- When speaking with the VI child specifically, address her/him by name.
- Modify/adapt assignments
- Provide students with tactile graphs and diagrams.
- Keep in mind, there may be instances when the VI student may not have had exposure to
 the material discussed in class and for which the persons may not have a prior
 experiences or references (for example, food in altered form: popcorn v/s whole corn,
 sliced mango v/s the whole fruit/shape; materials and sources: water-ice, vapor; curdbuttermilk; milk-cows), occupations (tailor, doctor, engineer).
- Use educational aids like talking books, tape-recorders, Use of Colour, contrast and texture
- Minimize noise so that students with VI can hear you speak
- When speaking, face the class.
- If you feel the VI student is not attentive, touch her/ him on the shoulder or arm to draw attention; this also helps in indicating to the student that you are including her/him in your instructions and discussions.
- Provide large print, Braille versions when needed so that the VI child can follow the classroom's text-based teaching and lessons along with the sighted peers.
- Use real objects to allow the student to learn and experience
- Provide students with tactile graphs and diagrams where available.









• Consider alternative assignments (as explained in the previous box)

Persons with Hearing Impairment

Characteristics

- Use other senses as mediums of learning. (Use gestures, body language, expressions, lip reading etc.)
- Use adapted material such as visual or sight vocabulary to provide firsthand experience.
- Use assistive devices such as hearing aid, loop system etc.
- Teach how to access sound-based information.

- Make sure you are aware of the learners' language abilities and preferred learning style to ensure inclusion into the group.
- When you have a student with HI in the group, reduce background noise or, request for a classroom that is away from noise. Make sure you have the whole group's attention before starting the session.
- Allow HI students to sit where they wish. HI students who can read the lip should sit near the front. (Optimum distance for lip-reading is considered to be about 6 feet.)
- Face the HI student when speaking.
- Use clear speech.
- Make sure the room is well lit to allow the student with HI to see your facial expression, signing and/or lip read.
- Use assistive device where available, to facilitate teaching-learning in the classroom.
- Arrange the classroom so that students can see each other, e.g., organizing the class in a circle or semicircle allows all students to see each other.
- Use shorter sentences, clearer speech.
- Associate words with real objects, pictures; for example, the colour concept
- Use pictures (flash cards), real objects, real experiences, dramatization, and activities.
- You can write key points on the board or chart.
- Encourage other people or staff to develop communication strategies so that they can get into the style of students with HI











Model Curriculum

Sewing Machine Operator

SECTOR: APPAREL, MADE-UPS AND HOME FURNISHING SUB-SECTOR: APPAREL / MADE-UPS / HOME FURNISHING

OCCUPATION: STITCHING

REF ID: PWD/AMH/Q0301

NSQF LEVEL: 4

Model Curriculum Aligned for

Persons with Hearing Impairment and

Persons with Locomotor Disability

















Certificate

CURRICULUM COMPLIANCE TO QUALIFICATION PACK – NATIONAL OCCUPATIONAL STANDARDS

is hereby issued by the

SKILL COUNCIL FOR PERSONS WITH DISABILITY (SCPwD)

for

MODEL CURRICULUM - ALIGNED FOR PERSONS WITH DISABILITY

Complying to National Occupational Standards of Job Role/ Qualification Pack:

'Sewing Machine Operator' QP No. PWD/AMH/Q0301 NSQF Level-4'

Date of Issuance: May 3,2017 Valid up to*: May 3,2019

*Valid up to the next review date of the Qualification Pack or the "Valid up to" date mentioned above , whichever is earlier Authorized Signatory (Skill Council for Persons with Disability)











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Sewing Machine Operator

CURRICULUM / SYLLABUS

This program is aimed at training candidates for the job of a "<u>Sewing Machine Operator</u>", in the "<u>Apparel, Made Ups and Home Furnishing</u>" Sector/Industry and aims at building the following key competencies amongst the learner.

Program Name	Sewing Machine Operator		
Qualification Pack Name & Reference ID.	Sewing Machine Operator; PWD/AMH/Q0301		
Version No.	1.0	Version Update Date	As per QP
Pre-requisites to Training	Preferably Class V		
Training Outcomes	 Carryout Stitching activities using machine or by hand Contribute to achieve product quality in stitching operations Maintain work-area, tools and machine Maintain health safety and security at workplace Comply with the industry, regulatory and organizational requirements 		

Sewing Machine Operator This course encompasses <u>5</u> out of <u>5</u> National Occupational Standards (NOS) of "Sewing Machine Operator" Qualification Pack issued by "<u>APPAREL, MADE-UPS AND HOME FURNISHING SECTOR SKILL COUNCIL</u>". The Curriculum is Aligned by Skill Council for Persons with Disability for Persons with Disabilities.











Curriculum Aligned for Person with Hearing Impairment

Sr. No.	Module	Key Learning Outcomes		Disability wise Training Tools with reference to Expository for Each NOS
1	Introduction and Orientation Theory Duration (hh:mm) 02:00 Practical Duration (hh:mm) 00:00 Corresponding NOS Code Bridge Module	 Sewing as a profession Apparel Sector in India Roles and Responsibilities of a Sewing Machine Operator 	Computer, Computer Peripherals (optional), white/black board, white board marker, chalk	Indian Sign Language (ISL) Interpreter for all modules should be mandatory. In addition, the following tools may be used during training:
2	Carry out stitching activities using machine or by hand Theory Duration (hh:mm) 38:00 Practical Duration (hh:mm) 100:00 Corresponding NOS Code AMH/N0301	 A. Prepare for stitching operations Keep the work area free from hazards Follow the instructions as written on the work ticket/ job card in line with the responsibilities of respective job role and Seek information on the tasks which are not clear simultaneously reviewing instructions with supervisor. Check that equipment is safe and set up in readiness for use Select the correct component parts for the style being worked on check that the materials to be used are free from faults Ensure the materials used meet the specification matching Within a product and Between a pair of products where applicable Carry out test sews Check needles, awls and threads regularly check that the fabric and the 	Single Needle Lock Stitch (SNLS) with needle guard, Over lock Machine (5 thread over lock machine), Button Hole Machine& Button Attach Machine (optional), dexterity kit Pressing Table And Iron, Computer(optional) Computer Peripherals(optional) Printer, (optional) Printer, (optional) Projector(optional) Design Patterns Template, Shears iron blade for cutting fabric Scissors (plastic handled	Indian Sign Language (ISL) Interpreter for all modules should be mandatory. In addition, the following tools may be used during training:











the pieces are cut as per the requirement.

- ensure the fabric pieces and linings are pinned or sewn together as required, and appropriately hung in readiness for assembly.
- Conform to company quality standards and follow company reporting procedures about defective tools and machines which affect work and report risks/ problems likely to affect services to the relevant person promptly and accurately
 - B. The individual will develop the skill to stitch components to produce apparels by:
- carrying out work functions in line with the job responsibilities
- Examining the specific item to identifying what type of stitching is best suited
- Estimating the expected length of time for the process
- Using the correct machine, tools (e.g.: attachments, threads, needles, awls, Scissors, Measuring tapes and rulers) and equipment machine) according to manufacturers' instructions and production requirements.
- Setting machine controls for the materials being stitched
- Handling materials, machinery, equipment and tools safely and correctly
- Using correct lifting and handling procedures
- cutting the thread appropriately
- Threading the needle in the machine and adjust the needle as per the requirements
- Performing a test run to ensure machine is operating correctly

paper) Trimmers Seam Ripper Tailor's Chalk, Pins

& safety pins Dress Maker's Pin, Pin Cushion, Scales/ other shapes of scales like I scale, Measuring Tape Bobbin, Bobbin Case, **Dress Form** (Template), Cleaning Cloth, Sewing Threads, Hand needle (Various gauges), Machine Needle (Various Gauges), Sewing kit, Fabric Yardages Required Trims/Accessory Machine Folders and Attachments, Student's Chair (with Table Arm), cutting, Table (30"X20"X 30") Teacher's Table Teacher's Chair, garments, made-up and home furnishing samples, Tracing Wheel, Personal Protective Equipment, Hanger, Needle Threader, Students, Stools For Sewing, First Aid Box, Machine Oil











		 Optimizing the positioning and 		
		layout of materials to ensure a		
		smooth and rapid throughput		
		 Stitching the correct materials in 		
		•		
		the right sequence as required by		
		the production specification		
		Ensuring stitched products meets		
		specification		
		• in terms of labels and trimmings		
		and conforms to the shape and size		
		requirement		
		 Inspecting stitched products 		
		against specifications and		
		Identifying mark and place rejects		
		in the designated locations		
		 Carrying out alterations to meet 		
		customer requirements		
		 Passing the stitched item to the 		
		next stage in the manufacturing		
		process after validation		
		Responding accordingly where		
		, , ,		
		stitched items do not meet		
		production specification		
		Seeking feedback from team		
		mates on work		
		 Sorting and placing work to assist 		
		the next stage of production and		
		minimize the risk of damage		
		 Leaving work area safe and secure 		
		when work is complete		
		 Complete documentation 		
3	Contribute to	Identify and use materials required	Equipment same as	Indian Sign Language
	achieve product	based on the job card/ work ticket	above	(ISL) Interpreter for all
	quality in	Take the necessary action when		modules should be
	stitching	materials do not conform to company		mandatory. In addition, the
	operations	quality standards		following tools may be
		Report and replace identified faulty metarials and component parts		used during training: • Assistive
	Theory Devestion	materials and component parts which do not meet specification		Assistive Aid/Service
	Theory Duration (hh:mm)	 Identify modifiable defects and 		Ai-Live
	15:00	rework on them		Captions First
	. 5.55	75115111 511 1115111		Captions 2020
	Practical Duration			Closed Capp
		<u> </u>		











4	(hh:mm) 45:00 Corresponding NOS Code AMH/N0302	 Report to the responsible person when the work flow of other production areas disrupts work Test, sort, track feed and examine work in progress Carry out quality checks at specified intervals according to instructions Apply the allowed tolerances Identify faults in materials and components for crease, stains, damage etc. and incorrectly made-up component parts and take appropriate action for rectification Make adjustments promptly to return product to specification Maintain the required productivity and quality levels 	Let's Talk Google Now for Android, Machinery tools and Indian Sign Language.
4	Maintain work area, tools and machines Theory Duration (hh:mm) 10:00 Practical Duration (hh:mm) 20:00	 Maintain tools and equipment and handle them safely Use materials to minimize waste Carryout running maintenance within agreed schedules Carry out maintenance and/or cleaning within one's responsibility make sure that the correct machine guards are in place Work in a comfortable position with the correct posture Use cleaning equipment and methods appropriate for the work to 	Machinery tools and equipment like: Single Needle Lock Stitch (SNLS), Over lock Machine (5 thread over lock machine) Button Hole Machine Button Attach Machine (optional) Pressing Table and Iron, Single Modules should be mandatory. In addition, the following tools may be used during training: Assistive Aid/Service Ai-Live Captions First Captions 2020 Closed Capp Let's Talk
	Corresponding NOS Code AMH/N0102	 be carried out Dispose of waste safely in the designated location Store cleaning equipment safely after use Carryout cleaning according to schedules and limits of responsibility 	Shears "iron blade for cutting fabric) Scissors (plastic handled scissor for cutting paper) Trimmers Seam Ripper Scale (metallic, 6" & 12")/ other scales Measuring Tape (0.5" width) Bobbin with bobbin case, Hand needle (Various gauges) Machine Needle (Various Gauges) Machine Folders and attachment.











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5	Maintain health, safety and security at workplace Theory Duration (hh:mm) 08:00 Practical Duration (hh:mm) 18:00 Corresponding NOS Code AMH/N0103	 Comply with health and safety related instructions applicable to the workplace Use and maintain personal protective equipment as per protocol Maintain a healthy lifestyle and guard against dependency on intoxicants Follow environment management system related procedures Identify and correct if possible) malfunctions in machinery and equipment Report any service malfunctions that cannot be rectified Store materials and equipment in line with manufacturer's and organizational requirements Safely handle and move waste and debris Minimize health and safety risks to self and others due to own actions Seek clarifications, from supervisors or other authorized personnel in case of perceived risks Monitor the workplace and work processes for potential risks and threats Carryout periodic walk-through to keep work area free from hazards and obstructions, if assigned Report hazards and potential risks/threats to supervisors or other authorized personnel Participate in mock drills/ evacuation procedures organized at the workplace Undertake first aid, fire-fighting and emergency response training, if asked to do so Take action based on instructions in the event of fire, 	Documents related to the subject	Indian Sign Language (ISL) Interpreter for all modules should be mandatory. In addition, the following tools may be used during training:
		 Follow organization procedures for shutdown and evacuation when 		
		required		
6	Comply with Industry, regulatory	Carryout work functions in accordance with legislation and	Documents related to	Indian Sign Language (ISL) Interpreter for all modules should be











and organizational requirements Theory Duration (hh:mm) 03:00 Practical Duration (hh:mm) 05:00 Corresponding NOS Code AMH/N0104	regulations, organizational guidelines and procedures Seek and obtain clarifications on policies and procedures, from your supervisor or other authorized personnel Apply and follow these policies and procedures within your work practices Provide support to your supervisor and team members in enforcing these considerations Identify and report any possible deviation to these requirements	Compliance	mandatory. In addition, the following tools may be used during training: • Assistive Aid/Service • Ai-Live • Captions First • Captions 2020 • Closed Capp • Let's Talk • Google Now for Android,
7 Professional/Soft Skills Theory Duration (hh:mm) 04:00 Practical Duration (hh:mm) 02:00 Corresponding NOS Code Bridge Module	 Work effectively within a team. Manage job related stress effectively. Understand the importance of punctuality. Recognize the causes of AIDS. Get familiar with prevention methods for AIDS. Understand Importance of health and hygiene. Recognize ill-effects of alcohol and tobacco. 	White/black board, chalk/marker, duster	Indian Sign Language (ISL) Interpreter for all modules should be mandatory. In addition, the following tools may be used during training:
270Hrs Theory Duration	Unique Equipment Required Dexterity kit, Single Needle Lock Stitch (Swith UBT Over Lock Machine (5 thread over machine)		In such NOSs where specific requirements have not been indicated will need value addition by using these tools which are mentioned with NOSs and sign language interpreter during the training programme. ISL Interpreter for all modules will be mandatory











Curriculum Aligned for Person with Locomotor Disability

Sr. No.	Module	Key Learning Outcomes	Equipment Required	Disability wise Training Tools with reference to Expository for Each NOS
1	Introduction and Orientation Theory Duration (hh:mm) 02:00 Practical Duration (hh:mm) 00:00 Corresponding NOS Code Bridge Module	 Sewing as a profession Apparel Sector in India Roles and Responsibilities of a Sewing Machine Operator 		These tools may be used during the different jobs: Computer Laptop iPad Modify Chair/seating arrangement Need based modification in working environment Need based modified equipment Ease of Access Centre Sticky Keys On the screen Keyboard One-Handed Keyboard Foot Pedals Access Switches Wheel Chair Walker
2	Carry out stitching activities using machine or by hand Theory Duration (hh:mm) 38:00 Practical Duration (hh:mm)	 A. Prepare for stitching operations Keep the work area free from hazards Follow the instructions as written on the work ticket/ job card in line with the responsibilities of respective job role and Seek information on the tasks which are not clear simultaneously reviewing instructions with supervisor. 	Stitch	These tools may be used during the different jobs: Computer Laptop iPad Modify Chair/seating arrangement Need based modification in working environment











100:00

Corresponding NOS Code

AMH/N0301

- Check that equipment is safe and set up in readiness for use
- Select the correct component parts for the style being worked on
- check that the materials to be used are free from faults
- Ensure the materials used meet the specification matching Within a product and Between a pair of products where applicable
- Carry out test sews
- Check needles, awls and threads regularly
- check that the fabric and the component is correctly marked and the pieces are cut as per the requirement.
- ensure the fabric pieces and linings are pinned or sewn together as required, and appropriately hung in readiness for assembly.
- Conform to company quality standards and follow company reporting procedures about defective tools and machines which affect work and report risks/ problems likely to affect services to the relevant person promptly and accurately
 - B. The individual will develop the skill to stitch components to produce apparels by:
- carrying out work functions in line with the job responsibilities
- Examining the specific item to identifying what type of stitching is best suited
- Estimating the expected length of time for the process
- Using the correct machine, tools (e.g.: attachments, threads, needles, awls, Scissors, Measuring tapes and rulers) and equipment machine) according manufacturers' instructions and production requirements.

Peripherals(optional) Printer, (optional) Projector(optional) Design

Patterns Template, Shears iron blade for cutting fabric

Scissors (plastic handled scissor for cutting paper) Trimmers

Ripper Tailor's Chalk,

Pins & safety pins Dress maker's Pin, Pin Cushion, Scales/ other shapes of scales like I scale, Measuring Tape Bobbin, Bobbin Case, Dress Form (Template), Cleaning Cloth, Sewing Threads, Hand needle (Various gauges), Machine Needle (Various Gauges), Sewing kit, Fabric Yardages Required Trims/Accessory Machine Folders and Attachments, Student's Chair (with Table Arm), cutting, Table (30"X20"X 30")

Teacher's Table

Teacher's Chair,

samples, Tracing

Wheel, Personal

Hanger, Needle

garments, made-up

and home furnishing

Protective Equipment,

Threader, Students,

Stools For Sewing, First

Aid Box, Machine Oil

- Need based modified equipment
- Ease of Access Centre
- Sticky Keys
- On the screen Keyboard
- One-Handed Keyboard
- Foot Pedals
- **Access Switches**
- Wheel Chair
- Walker











Setting machine controls for the	
materials being stitched	
Handling materials, machinery,	
equipment and tools safely and	
correctly	
Using correct lifting and handling	
procedures	
cutting the thread appropriately	
Threading the needle in the	
machine and adjust the needle as	
per the requirements	
Performing a test run to ensure	
machine is operating correctly	
Optimizing the positioning and	
layout of materials to ensure a	
smooth and rapid throughput	
Stitching the correct materials in	
the right sequence as required by	
the production specification	
Ensuring stitched products meets	
specification	
in terms of labels and trimmings	
and conforms to the shape and	
size requirement	
Inspecting stitched products	
against specifications and	
Identifying mark and place rejects	
in the designated locations	
Carrying out alterations to meet	
customer requirements	
Passing the stitched item to the	
next stage in the manufacturing	
process after validation	
Responding accordingly where	
stitched items do not meet	
production specification	

Seeking feedback from team

Sorting and placing work to assist the next stage of production and minimize the risk of damage

mates on work











		Leaving work area safe and
		secure when work is complete
		Complete documentation
3	Contribute to achieve product quality in stitching operations Theory Duration (hh:mm) 15:00 Practical Duration (hh:mm) 45:00 Corresponding NOS Code AMH/N0302	 Identify and use materials required based on the job card/ work ticket Take the necessary action when materials do not conform to company quality standards Report and replace identified faulty materials and component parts which do not meet specification Identify modifiable defects and rework on them Report to the responsible person when the work flow of other production areas disrupts work Test, sort, track feed and examine work in progress Carry out quality checks at specified intervals according to instructions Apply the allowed tolerances Identify faults in materials and components for crease, stains, damage etc. and incorrectly madeup component parts and take appropriate action for rectification Make adjustments promptly to return product to specification Maintain the required productivity and quality levels
4	Maintain work area, tools and machines Theory Duration (hh:mm) 10:00 Practical Duration (hh:mm) 20:00 Corresponding	 Maintain tools and equipment and handle them safely Use materials to minimize waste Carryout running maintenance within agreed schedules Carry out maintenance and/or cleaning within one's responsibility make sure that the correct machine guards are in place Work in a comfortable position with the correct posture Use cleaning equipment and methods appropriate for the work to be carried out Dispose of waste safely in the designated location Machinery tools and requipment like: Single Needle Lock Stitch (SNLS), Over lock Machine (5 thread over lock machine) Button Hole Machine Button Attach Machine (optional) Pressing Table and Iron, Shears "iron blade for cutting fabric) Scissors (plastic handled scissor for cutting paper) Trimmers Seam Ripper Need based modified equipment Need based modified equipment











NOS Code AMH/N0102	Store cleaning equipment safely after use Carryout cleaning according to schedules and limits of responsibility	Scale (metallic, 6" & 12")/ other scales Measuring Tape (0.5" width) Bobbin with bobbin case, Hand needle (Various gauges) Machine Needle (Various Gauges) Machine Folders and Attachments	Centre Sticky Keys On the screen Keyboard One-Handed Keyboard Foot Pedals Access Switches
5 Maintain health, safety and security at workplace Theory Duration (hh:mm) 08:00 Practical Duration (hh:mm) 18:00 Corresponding NOS Code AMH/N0103	 Comply with health and safety related instructions applicable to the workplace Use and maintain personal protective equipment as per protocol Maintain a healthy lifestyle and guard against dependency on intoxicants Follow environment management system related procedures Identify and correct if possible) malfunctions in machinery and equipment Report any service malfunctions that cannot be rectified Store materials and equipment in line with manufacturer's and organizational requirements Safely handle and move waste and debris Minimize health and safety risks to self and others due to own actions Seek clarifications, from supervisors or other authorized personnel in case of perceived risks Monitor the workplace and work processes for potential risks and threats 	Documents related to the subject	These tools may be used during the different jobs: Computer Laptop iPad Modify Chair/seating arrangement Need based modification in working environment Need based modified equipment Ease of Access Centre Sticky Keys On the screen Keyboard One-Handed Keyboard Foot Pedals Access Switches Wheel Chair Walker





















7 Professional/Soft Skills Theory Duration (hh:mm) 04:00 Practical Duration (hh:mm) 02:00 Corresponding NOS Code Bridge Module	,	White/black board, chalk/marker, duster	These tools may be used during the different jobs: Computer Laptop iPad Modify Chair/seating arrangement Need based modification in working environment Need based modified equipment Ease of Access Centre Sticky Keys On the screen Keyboard One-Handed Keyboard Foot Pedals
			Access SwitchesWheel ChairWalker
Total Duration: 270Hrs Theory Duration 80Hrs	Unique Equipment Required Dexterity kit, Single Needle Lock Stitch Machine (5 thread over lock machine)	(SNLS) SNLS Machine	with UBT Over Lock
Practical Duration 190Hrs			
	e Duration: 270 Hours iculum has been approved by APPAREL ,	MADE-UP'S AND HOME	FURNISHING SECTOR











Trainer Prerequisites for Job role: "Sewing Machine Operator" mapped to Qualification Pack: "PWD/AMH/Q0301, version 1.0"

Trainer Prerequisites for with Hearing Impairment

Sr. No.	Area	Details
1	Job Description	To deliver accredited training service, mapping to the curriculum detailed
	cos seconpacii	above, in accordance with Qualification Pack "PWD/AMH/Q0301"
2	Personal Attributes	The candidate should have aptitude for conducting training, pre /post work to ensure competent, employable candidates at the end of training. Strong communication skills, interpersonal skills, ability to work as team; diligent and is passionate for maintaining the quality in content and training delivery methodology. Candidate should have basic understanding of English language; however, this should not be a restrictive criterion as long as the candidate is willing and open to learn. He/she must be able to speak, read and write in the local language.
	Minimum	ITI/AMT/Diploma, from NIFT, or any other polytechnic/reputed institute in
_	Educational	the core subject/10th pass with supervisory experience in relevant trade/
3	Qualifications	Certificate in relevant trade of minimum 6 months duration/Graduate in
		the relevant trade
		Certified for Job Role: "Sewing Machine Operator" mapped to QP:
4a	Domain	"PWD/AMH/Q0301", version 1.0. Minimum accepted score as per SSC
	Certification	guidelines is 80%.
4b	Platform Certification	Recommended that the Trainer is certified for the Job Role: "Trainer", mapped to the Qualification Pack: "MEP/Q0102" with scoring of minimum 80%.
4c	Disability specific Top Up module	The Inclusive Trainer should be certified in Disability Specific Top Up Training conducted by SCPwD with minimum accepted score of 80% as per SCPwD guidelines.
4d	Specific Requirement for persons with Hearing Impairment	The Indian sign language interpreter should be mandatory during the training, counselling and placement cell of persons with hearing impairment
		The candidate should have a minimum of 3 years of industrial experience
5	Experience	in stitching and should possess good knowledge of sewing machines, needles etc. He should be able to communicate in English and local language. He should have knowledge of equipment, tools, material, Safety, Health & Hygiene.
		10th pass with supervisory experience in relevant trade required 6 years o
		experience/ certification required 4 years of
		experience/diploma/ITI/Graduate in relevant trade required 2 years of
		experience
		* The minimum required experience could be relaxed by the vigilance committee of AMHSSC, if the concerned candidate possesses qualification from premium institutes, like NID, NIFT etc.











Trainer Prerequisites for Locomotor Disability

Sr. No.	Area	Details
1	Job Description	To deliver accredited training service, mapping to the curriculum detailed above, in accordance with Qualification Pack "PWD/AMH/Q0301"
2	Personal Attributes	The candidate should have aptitude for conducting training, pre /post work to ensure competent, employable candidates at the end of training. Strong communication skills, interpersonal skills, ability to work as team; diligent and is passionate for maintaining the quality in content and training delivery methodology. Candidate should have basic understanding of English language; however, this should not be a restrictive criterion as long as the candidate is willing and open to learn. He/she must be able to speak, read and write in the local language.
3	Minimum Educational Qualifications	ITI/AMT/Diploma, from NIFT, or any other polytechnic/reputed institute in the core subject/10th pass with supervisory experience in relevant trade/ Certificate in relevant trade of minimum 6 months duration/Graduate in the relevant trade
4a	Domain Certification	Certified for Job Role: "Sewing Machine Operator" mapped to QP: "PWD/AMH/Q0301", version 1.0. Minimum accepted score as per SSC guidelines is 80%.
4b	Platform Certification	Recommended that the Trainer is certified for the Job Role: "Trainer", mapped to the Qualification Pack: "MEP/Q0102" with scoring of minimum 80%.
4c	Disability specific Top Up module	The Inclusive Trainer should be certified in Disability Specific Top Up Training conducted by SCPwD with minimum accepted score of 80% as per SCPwD guidelines.
5	Experience	The candidate should have a minimum of 3 years of industrial experience in stitching and should possess good knowledge of sewing machines, needles etc. He should be able to communicate in English and local language. He should have knowledge of equipment, tools, material, Safety, Health & Hygiene. 10th pass with supervisory experience in relevant trade required 6 years of experience/ certification required 4 years of experience/diploma/ITI/Graduate in relevant trade required 2 years of experience * The minimum required experience could be relaxed by the vigilance committee of AMHSSC, if the concerned candidate possesses qualification from premium institutes, like NID, NIFT etc.











Annexure: Assessment Criteria

Assessment Criteria for Sewing Machine	
Operator Job Role	Sewing Machine Operator
Qualification Pack	PWD/AMH/Q0301, version 1.0
Skill Councils	Skill Council for Persons with Disability and Apparel, Made-Up's and Home Furnishing

Sr No.	Guideline for Assessment
1	Criteria for assessment for each Qualification Pack will be created by the Sector Skill Council. Each Performance Criteria (PC) will be assigned marks proportional to its importance in NOS. SSC will also lay down proportion of marks for Theory and Skills Practical for each PC
2	The assessment for the theory part will be based on knowledge bank of questions created by the SSC will also lay down proportion of marks for Theory and Skills Practical for each PC
3	Individual assessment agencies will create unique question papers for theory part for each candidate at each examination/training Centre (as per assessment criteria below)
4	Individual assessment agencies will create unique evaluations for skill practical for every student at each examination/training Centre based on this criterion
5	To pass the Qualification Pack, every trainee should score a minimum of 70% aggregate in QP
6	In case of successfully passing only certain number of NOS's, the trainee is eligible to take subsequent assessment on the balance NOS's to pass the Qualification Pack











Assessable					Marks Al	location
Outcome	Assessment Criteria	Total Marks	Out Of	The ory	Skill Practic al	Viva
1.AMH/N0301 (Carryout Stitching activities using machine or by hand)	PC1.Make sure the work area is free from hazards		3	1	1	1
	PC2. Follow the instructions on the work ticket/ job card in line with the responsibilities of respective job role		3	1	1	1
	PC3. Ask questions to obtain more information on tasks when the instructions you have are unclear		3	1	1	1
	PC4. Agree and review your agreed upon work targets with your supervisor and check for special instructions, if any		3	1	1	1
	PC5. Use the correct tools and equipment's	210	3	1	1	1
	PC6. Check that equipment is safe and set up in readiness for use	210	3	1	1	1
	PC7. Select the correct component parts for the style being worked on		3	1	1	1
	PC8. Check that the materials to be used are free from faults		5	1	3	1
	PC9. Ensure the materials used meet the specification matching		3	1	1	1
	a). Within a product		4	1	2	1
	b) between a pair of products where applicable		4	1	2	1
	PC10. Carry out test sews		4	1	2	1
	PC11. Check needles, awls and threads regularly		4	1	2	1
	PC12. Check if fabric / Component is correctly marked and pieces cut as required		4	1	2	1
	PC13. Fabric pieces and linings are pinned or sewn together as required, and appropriately hung in readiness for assembly		4	1	2	1











PC14. Report faults in the materials	3	1	1	1
PC15. Conform to company quality standards	3	1	1	1
PC16. Report any damaged work to the responsible person	3	1	1	1
PC17. Follow company reporting procedures about defective tools and machines which affect work and report risks/ problems likely to affect services to the relevant person promptly and accurately	4	1	2	1
PC18. Sort and place work to assist the next stage of production and minimize the risk of damage	3	1	1	1
PC19. Leave work area safe and secure when work is complete	4	1	2	1
PC20. Complete forms, records and other documentation	4	2	1	1
PC21. Examine the specific item to identify what type of stitching is best suited	4	1	2	1
PC22. Estimate the expected length of time for the process	4	1	1	2
PC23. Set up machine (Apparel Sewing machine) according to manufacturers' instructions and production requirements	4	1	2	1
PC24. Set machine controls for the materials being stitched	5	1	3	1
PC25. Cut the thread appropriately	4	1	2	1
PC26. Thread the needle in the machine and adjust the needle as per the requirements	4	1	2	1
PC27. Perform a test run to ensure machine is operating correctly	4	1	2	1
PC28. Report defective machines, tools and/or equipment to the responsible person	4	1	2	1
PC29. Operate machines safely and in accordance with guidelines	5	1	3	1
PC30. Optimize the positioning and layout of materials to ensure a smooth and rapid throughput	6	1	4	1
PC31. Check the equipment prior to making the stitching, including:	3	1	1	1
stitching, including:				











	PC32. Stitch the correct materials in the right sequence as required by the production specification		6	1	4	1
	PC33. Ensure stitched product conforms to shape and size requirement		4	1	2	1
	PC34.Ensure stitched products meets specification in terms of labels and trimmings		4	1	2	1
	PC35.Inspect stitched products against specifications		4	1	2	1
	PC36. Identify mark and place rejects in the designated locations		4	1	2	1
	PC37. Carry out alterations to meet customer requirements		4	1	2	1
	PC38. Pass the stitched item to the next stage in the manufacturing process after validation		4	1	2	1
	PC39. Respond accordingly where stitched items do not meet production specification		4	1	2	1
	PC40. Minimize and dispose the waste materials in the approved Manner		4	1	2	1
	PC41. Seek feedback from team mates on work related performance		3	1	1	1
	PC42. Check with in charge /others when unsure of new product details		4	1	2	1
	PC43. Clean and make safe machines after use		5	1	3	1
	PC44. Carry out basic maintenance of own machines		4	1	2	1
	PC45. Report risks/ problems likely to affect services to the relevant person promptly and accurately		4	1	2	1
	PC46. Carry out Operations at a rate which maintains workflow and meets production targets		4	1	2	1
		Total	210	55	100	55
2.AMH/N0302 (Contribute to achieve product quality in stitching	PC1. Identify and use materials required based on the job card/ work ticket		4	1	2	1
	PC2. Take the necessary action when materials do not conform to company quality standards		4	1	2	1











	PC3. Report and replace identified faulty materials and component parts which do not meet specification		4	1	2	1
	PC4. Identify modifiable defects and rework on them		5	1	3	1
	PC5. Carry out work safely and at a rate which maintains work flow		4	1	2	1
	PC6. Report to the responsible person when the work flow of other production areas disrupts work		4	1	2	1
	PC7. Test, sort, track feed and examine work in progress		5	1	3	1
	PC8. Carry out quality checks at specified intervals according to instructions		5	1	3	1
	PC9. Apply the allowed tolerances		4	1	2	1
	PC10. Identify faults and take appropriate action for rectification		5	1	3	1
	PC11. Make adjustments promptly to return product to specification		4	1	2	1
	PC12. Fault-find materials and components for creased, stained, damage and incorrectly made-up component parts		4	1	2	1
	PC13. Report faults in other processes to the appropriate person		4	1	2	1
	PC14. Maintain the required productivity and quality levels		5	1	3	1
	PC15. Complete and maintain documentation		4	1	2	1
		Total	65	16	34	15
3.AMH/N0102	PC1. Handle materials, machinery, equipment		3	1	1	1
Maintain work	and tools safely and correctly					
area, tools and machines						
	PC2. Use correct lifting and handling procedures		3	1	1	1
	PC3. Use materials to minimize waste		3	1	1	1
	PC4. Maintain a clean and hazard free working area		4	1	2	1
	PC5. Maintain tools and equipment		4	1	2	1
	PC6. Carry out running maintenance within agreed schedules		4	1	2	1











			_			
	PC7. Carry out maintenance and/or cleaning within one's responsibility		4	1	2	1
	PC8. Report unsafe equipment and other dangerous occurrences		3	1	1	1
	PC9. Ensure that the correct machine guards are in place		3	1	1	1
	PC10. Work in a comfortable position with the correct posture		4	1	2	1
	PC11. Use cleaning equipment and methods appropriate for the work to be carried out		3	1	1	1
	PC12. Dispose of waste safely in the designated location		4	1	2	1
	PC13. Store cleaning equipment safely after use		4	1	2	1
	PC14. Carry out cleaning according to schedules and limits of responsibility		4	1	2	1
		Total	50	14	22	14
4.AMH/N0103 Maintain health, safety and security at workplace	PC1. Comply with health and safety related instructions applicable to the workplace		3	1	1	1
	PC2. Use and maintain personal protective equipment as per protocol		4	1	2	1
	PC3. Carry out own activities in line with approved guidelines and procedures		4	1	2	1
	PC4. Maintain a healthy lifestyle and guard against dependency on intoxicants		3	1	1	1
	PC5. Follow environment management system related procedures		3	1	1	1
	PC6. Identify and correct (if possible) malfunctions in machinery and equipment		4	1	2	1
	PC7. Report any service malfunctions that cannot be rectified		3	1	1	1
	PC8. Store materials and equipment in line with manufacturer's and organizational requirements		4	1	2	1
	 	1	3	1	1	1
	PC9. Safely handle and move waste and debris		3	'	1	1











	Grand Total		400	110	185	105
		Total	15	5	5	5
	PC5. Identify and report any possible deviation to these requirements		3	1	1	1
	PC4. Provide support to your supervisor and team members in enforcing these considerations		3	1	1	1
	PC3. Apply and follow these policies and procedures within your work practices		3	1	1	1
	PC2. Seek and obtain clarifications on policies and procedures, from your supervisor or other authorized personnel		3	1	1	1
5.AMH/N0104 Comply with industry, regulatory and organizational requirements	PC1. Carry out work functions in accordance with legislation and regulations, organizational guidelines and procedures		3	1	1	1
		Total	60	20	24	16
	PC18. Follow organization procedures for shutdown and evacuation when required		3	1.5	1	0.5
	PC17. Take action based on instructions in the event of fire, emergencies or accidents		3	1.5	1	0.5
	PC16. Undertake first aid, fire-fighting and emergency response training, if asked to do so		4	1.5	2	0.5
	PC15. Participate in mock drills/ evacuation procedures organized at the workplace		4	1.5	2	0.5
	PC14. Report hazards and potential risks/ threats to supervisors or other authorized personnel		3	1	1	1
	PC13. Carry out periodic walk-through to keep work area free from hazards and obstructions, if assigned		3	1	1	1
	PC12. Monitor the workplace and work processes for potential risks and threats		3	1	1	1
	PC11. Seek clarifications, from supervisors or other authorized personnel in case of perceived risks		3	1	1	1









Accommodation Guideline recommended for Inclusive Trainers

Persons with Hearing Impairment

Characteristics

- Use other senses as mediums of learning. (Use gestures, body language, expressions, lip reading etc.)
- Use adapted material such as visual or sight vocabulary to provide first-hand experience.
- Use assistive devices such as hearing aid, loop system etc.
- Teach how to access sound-based information.

Guidelines for Trainers

- Make sure you are aware of the learners' language abilities and preferred learning style to ensure inclusion into the group.
- When you have a student with HI in the group, reduce background noise or, request for a classroom that is away from noise. Make sure you have the whole group's attention before starting the session.
- Allow HI students to sit where they wish. HI students who can read the lip should sit near the front. (Optimum distance for lip-reading is considered to be about 6 feet.)
- Face the HI student when speaking.
- Use clear speech.
- Make sure the room is well lit to allow the student with HI to see your facial expression, signing and/or lip read.
- Use assistive device where available, to facilitate teaching-learning in the classroom.
- Arrange the classroom so that students can see each other, e.g., organizing the class in a circle or semicircle allows all students to see each other.
- Use shorter sentences, clearer speech.
- Associate words with real objects, pictures; for example, the colour concept
- Use pictures (flash cards), real objects, real experiences, dramatization, and activities.
- You can write key points on the board or chart.
- Encourage other people or staff to develop communication strategies so that they can get into the style of students with HI

Persons with Locomotor Disability

Characteristics

Need specific requirement for a student with impairment to the lower limbs:

- Appropriate/suitable seating if not in a wheelchair;
- Adequate space and height of desk if the student is in a wheelchair;









• Consider alternative to activities involving writing, drawing and other fine motor activities, such as sorting, threading, solving puzzles, etc. for persons with upper limb affected.

Some considerations as the students with physical disabilities may experience limitations in one of the following ways:

- Difficulty in writing
- Sitting at a standard desk or on the floor;
- Participating in activities where tables and instruments are difficult to access
- Movements within the class and within the school;
- Mobility in spaces that are not user friendly for wheelchair.

- 1. Make the classroom accessible.
- 2. Alternative modes of communicating such as audio recorder, or support for note taking, gestures, pictures, computers may be used.
- 3. Provide accessible seating and a table in the classroom.
- 4. Make writers available for written work and for tests and exams.
- 5. Give additional time for completing assignments/exams
- 6. Provide a supportive and welcoming environment by sensitizing other students /staff and creating a sense of responsibility in them.
- 7. should be comfortably seated and with proper posture.
- 8. Free movement of learners within the class must be ensured.
- 9. Learners can be shown pictures or other visual cues, concrete objects, a few at a time, for better understanding.
- 10. Audio books, daisy books or books on computer, as found suitable, can be used for reading. Alternatively, a classmate can read aloud to the child.
- 11. Make use of computers for teaching learning, if possible.
- 12. Extra time for writing should be given if the child is able to write on his / her own and there should not be undue emphasis on the quality of writing as long as it is legible.
- 13. Students can use adapted brushes, modified pencils and thick markers that can be gripped easily, for drawing. Alternatively, the children can use stamping methods or paste cut outs. The books, papers, brushes etc. can be fixed on the table with the help of tape etc. so that they do not slip down.
- 14. For assessment, have students present the material orally or if required, with the help of a scribe. Use objective type, multiple type questions using yes/no or true/false answers











Model Curriculum

Domestic Data Entry Operator

SECTOR: IT-ITES

SUB-SECTOR: BUSINESS PROCESS MANAGEMENT

OCCUPATION: CUSTOMER RELATIONSHIP MANAGEMENT

REF ID: PWD/SSC/Q2212, VERSION1.0

NSQF LEVEL: 4

Curriculum Alignment

for

Persons with Blindness

Persons with Low Vision

Persons with Hearing Impairment

and

Persons with Locomotor Disability

















Certificate

CURRICULUM COMPLIANCE TO QUALIFICATION PACK – NATIONAL OCCUPATIONAL STANDARDS

is hereby issued by the

SKILL COUNCIL FOR PERSONS WITH DISABILITY (SCPwD)

for

MODEL CURRICULUM - ALIGNED FOR PERSONS WITH DISABILITY

Complying to National Occupational Standards of Job Role/ Qualification Pack:

'Domestic Data Entry Operator' QP No. PWD/SSC/Q2212, NSQF Level 4'

Date of Issuance: May 3,2017 Valid up to*: May 3,2019

*Valid up to the next review date of the Qualification Pack, or the 'Valid up to' date mentioned above, whichever is earlier Authorized Signatory (Skill Council for Persons with Disability)











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Domestic Data Entry Operator

CURRICULUM / SYLLABUS

This program is aimed at training candidates for the job of Domestic Data Entry Operator in the IT-ITeS Sector/Industry and aims at building the following key competencies in the learner.

Program Name	Domestic Data Entry Operator			
Qualification Pack Name & Reference ID.	Domestic Data Entry Operator PWD/SSC/Q2212, version 1.0			
Version No.	1.0 Version Update Date 30/12/2015			
Pre-requisites to Training	10 th Standard			
Trainer Pre-requisites	Educational qualification as per SSC Experience as per SSC Certified by SSC & SCPwD (Inclusive Trainer)			
Training Outcomes	 After completing this programme, participants will be able to: Undertake data entry services Manage their work to meet requirements Maintain a healthy, safe and secure working environment 			

The Course encompasses all three National Occupational Standards (NOS) of **Domestic Data Entry Operator PWD/SSC/Q2212** Qualification Pack issued by **IT-ITES Sector Skills Council NASSCOM**. The Curriculum is Aligned by **Skill Council for Persons with Disability for Persons with Disabilities**.











Curriculum Alignment for Persons with Blindness

Sr. No.	Module	Key Learning Outcomes	Equipment Required	Disability wise Training Tools with reference to Expository for Each NOS
1	Theory Duration (hh:mm) 75:00 Practical Duration (hh:mm) 175:00 Corresponding NOS Code SSC/N3022	 Candidates will be able to: Obtain sufficient information from the customer /client to understand the need and perform initial task Assist the customer in providing right information to be entered Provide the customer with a reasonable estimate time of entering data Prioritize service requests according to organizational guidelines Refer the problem to a competent technical support team if it cannot be resolved by the operator Record and perform the service request accurately as per organizational processes and policies Transcribes, enters, and verifies data from a variety of source material including financial, personnel, police and other records or reports Receives source documents from various departments, public, agencies, etc. and verifies accuracy of material, prior to input Transcribes selected data into a computer and scans source documents in accordance with specific program instructions Compares transcribed data, as displayed on a visual screen, with the source document and corrects any errors Obtain help or advice from specialist if the problem is outside 	Refer to Unique Equipment Required Section	These tools may be used during the different jobs: Clear View+ Speech Zoom Ex Kurzweil, ABBY Fine Reader Tesseract Non-Visual Desktop Access (NVDA), Job Access with Speech (JAWS), System Access to Go (SATAGO), Voiceover, Talkback, Nuance Talks and Mobile Speak, ORCA Dolphin Supernova DAISY Tactile diagrams Tactile stickers Tactile flooring Tactile marks to identify various things/devices/Spots sensitivity patience customized approach to students











2	Self and Work	 experience Determines the cause of error message while entering data and makes appropriate corrections Maintains files of source documents or other information relative to data entered; Performs various related functions to ensure that the computer is maintained in a neat and orderly manner Assists in (or performs) the filing and storage of security and back up data files May perform various back-up or relief clerical duties as needed (i.e., switchboard, receptionist, fingerprinting, etc.) Monitor the problem and keep the customer informed about progress or any delays in the process Candidates will be able to: 	Refer to Unique	These tools may be used
	Management Theory Duration (hh:mm) 30:00 Practical Duration (hh:mm) 70:00 Corresponding NOS Code SSC/N9001	 Establish and agree work requirements with appropriate people Keep immediate work area clean and tidy Utilize time effectively Use resources correctly and efficiently Treat confidential information correctly Work in line with organization's policies and procedures Work within the limits of job role Obtain guidance from appropriate people, where necessary Ensure work meets the agreed requirements 	Equipment Required Section	during the different jobs: Clear View+ Speech Zoom Ex Kurzweil, ABBY Fine Reader Tesseract Non-Visual Desktop Access (NVDA), Job Access with Speech (JAWS), System Access to Go (SATAGO), Voiceover, Talkback, Nuance Talks and Mobile Speak, ORCA Dolphin Supernova DAISY Tactile diagrams Tactile stickers











3	Managing Health and Safety Theory Duration (hh:mm) 12:00 Practical Duration (hh:mm) 38:00 Corresponding NOS Code SSC/N9003	Candidates will be able to: Comply with organization's current health, safety and security policies and procedures Report any identified breaches in health, safety, and security policies and procedures to the designated person Identify and correct any hazards that can deal with safely, competently and within the limits of authority Report any hazards that one is not competent to deal with to the relevant person in line with organizational procedures and warn other people who may be	Refer to Unique Equipment Required Section	Tactile flooring Tactile marks to identify various things/devices/Spots sensitivity patience customized approach to students These tools may be used during the different jobs: Clear View+ Speech Zoom Ex Kurzweil, ABBY Fine Reader Tesseract Non-Visual Desktop Access (NVDA), Job Access with Speech (JAWS), System Access to Go (SATAGO), Voiceover, Talkback, Nuance Talks and Mobile Speak,
	Tatal Duration	affected Follow organization's emergency procedures promptly, calmly, and efficiently Identify and recommend opportunities for improving health, safety, and security to the designated person Complete any health and safety records legibly and accurately Unique Equipment Required:		 ORCA Dolphin Supernova DAISY Tactile diagrams Tactile stickers Tactile flooring Tactile marks to identify various things/devices/Spots sensitivity patience customized approach to students
	Total Duration			











Theory Duration 117:00

Practical Duration 283:00

Training room should be fully furnished with the following equipment / tools / accessories. Additional / specific resources, wherever applicable (e.g. Hardware, software) are indicated in the main text corresponding to relevant learning outcome.

- Comfortable seats with adequate lighting, controlled temperature and acoustics for training and learning
- White Board, Markers and Eraser
- Projector with screen
- Flip chart with markers
- Faculty's PC/Laptop with latest configuration and internet connection
- Supporting software / applications for projecting audio, video, recording,
- Presentation Tools to support learning activities:
 - Intranet
 - o Email
 - o IMs
 - Learning management system e.g. Module, Blackboard to enable blending learning
- Microphone / voice system for lecture and class activities
- Handy Camera
- Stationery kit Staples, Glue, Chart Paper, Sketch Pens, Paint Box, Scale, A4
 Sheets
- For IT Lab sessions: Computer Lab with 1:1 PC: trainee ratio and having internet connection, MS Office / Open office, Browser, chat tools
- Assessment and Test Tools for day to day online Tests and Assessments
- For team discussions: Adequate seating arrangement in full / half circle format for one or more teams as per planned team composition.

Reading Resources: Access to relevant sample documents and learning forums to enable self-study before and after each training session.

Grand Total Course Duration: 400 Hours 0 Minutes

(This Syllabus/Curriculum has been approved by IT-ITeS Sector Skills Council NASSCOM.)











Curriculum Alignment for Persons with Low Vision

Sr. No.	Module	Key Learning Outcomes	Equipment Required	Disability wise Training Tools with reference to Expository for Each NOS
1	Theory Duration (hh:mm) 75:00 Practical Duration (hh:mm) 175:00 Corresponding NOS Code SSC/N3022	 Candidates will be able to: Obtain sufficient information from the customer /client to understand the need and perform initial task Assist the customer in providing right information to be entered Provide the customer with a reasonable estimate time of entering data Prioritize service requests according to organizational guidelines Refer the problem to a competent technical support team if it cannot be resolved by the operator Record and perform the service request accurately as per organizational processes and policies Transcribes, enters, and verifies data from a variety of source material including financial, personnel, police and other records or reports Receives source documents from various departments, public, agencies, etc. and verifies accuracy of material, prior to input Transcribes selected data into a computer and scans source documents in accordance with specific program instructions Compares transcribed data, as displayed on a visual screen, with 	Refer to Unique Equipment Required Section	These tools may be used during the different jobs: Clear View+ Speech ZoomEx, Kurzweil, ABBY Fine Reader, Tesseract Non-Visual Desktop Access (NVDA), Job Access with Speech (JAWS), System Access to Go(SATAGO), Voiceover, Talkback, Nuance Talks and Mobile Speak, ORCA Windows Magnifier Magic Screen Magnification Zoom Text Supernova Screen Reader and Magnifier DAISY Onyx Topaz Prism Optelec Kindle Paper White/I Pad Android/IOS Technology is best known for











		the source document and corrects any errors Obtain help or advice from specialist if the problem is outside his/her area of competence or experience Determines the cause of error message while entering data and makes appropriate corrections Maintains files of source documents or other information relative to data entered; Performs various related functions to ensure that the computer is maintained in a neat and orderly manner Assists in (or performs) the filing		accessibility for persons with Low Vision (Visually Impaired). • Angel Player/I-Pods. • Talking calculator • Signature Guide • Wrist Watch-Tata • General table lamp • Tactile diagrams, • Tactile stickers, • Tactile flooring,
		 and storage of security and back up data files May perform various back-up or relief clerical duties as needed (i.e., switchboard, receptionist, fingerprinting, etc.) Monitor the problem and keep the customer informed about progress or any delays in the process 		
2	Self and Work Management Theory Duration (hh:mm) 30:00 Practical Duration (hh:mm) 70:00 Corresponding NOS Code SSC/N9001	 Candidates will be able to: Establish and agree work requirements with appropriate people Keep immediate work area clean and tidy Utilize time effectively Use resources correctly and efficiently Treat confidential information correctly Work in line with organization's policies and procedures Work within the limits of job role Obtain guidance from appropriate people, where necessary 	Refer to Unique Equipment Required Section	These tools may be used during the different jobs: Clear View+ Speech ZoomEx, Kurzweil, ABBY Fine Reader, Tesseract Non-Visual Desktop Access (NVDA), Job Access with Speech (JAWS), System Access to Go(SATAGO), Voiceover, Talkback, Nuance Talks and Mobile Speak,











		Ensure work meets the agreed requirements		 ORCA Windows Magnifier Magic Screen Magnification Zoom Text Supernova Screen Reader and Magnifier DAISY Onyx Topaz Prism Optelec Kindle Paper White/I Pad Android/IOS Technology is best known for accessibility for persons with Low Vision (Visually Impaired). Angel Player/I-Pods. Talking calculator Signature Guide Wrist Watch-Tata General table lamp Tactile diagrams.
2	Managing Health	Condidates will be able to:	Pofor to Unique	Tactile flooring, These tools may be
3	Managing Health and Safety Theory Duration (hh:mm) 12:00	 Candidates will be able to: Comply with organization's current health, safety and security policies and procedures Report any identified breaches in health, safety, and security policies and procedures to the designated person 	Refer to Unique Equipment Required Section	These tools may be used during the different jobs: Clear View+ Speech ZoomEx, Kurzweil, ABBY Fine Reader, Tesseract
	Practical Duration (hh:mm) 38:00	Identify and correct any hazards that can deal with safely, competently and within the limits of authority		 Non-Visual Desktop Access (NVDA), Job Access with Speech (JAWS),
	Corresponding NOS	Report any hazards that one is not competent to deal with to the		System Access to Go(SATAGO),











Code	relevant person in line with	Voiceover,	
SSC/N9003	organizational procedures and	• Talkback,	
	warn other people who may be affected	Nuance Talks and	
		Mobile Speak,	
	Follow organization's emergency	• ORCA	
	procedures promptly, calmly, and	Windows Magnifier	
	efficiently	Magic Screen	
	Identify and recommend	Magnification	
	opportunities for improving	Zoom Text	
	health, safety, and security to the	 Supernova Screen 	
	designated person Complete any health and safety	Reader and	
	records legibly and accurately	Magnifier	
	records legibly and accurately	• DAISY	
		• Onyx	
		• Topaz	
		• Prism	
		 Optelec 	
		Kindle Paper White/I	
		Pad	
		Android/IOS	
		Technology is best	
		known for	
		accessibility for	
		persons with Low	
		Vision (Visually Impaired).	
		· · · · · ·	
		Angel Player/I-Pods.Talking calculator	
		0: (0:1	
		Signature GuideWrist Watch-Tata	
		General table lamp	
		 General table lamp Tactile diagrams, 	
		Tactile diagrams,Tactile stickers,	
		 Tactile stickers, Tactile flooring, 	
Total Duration	Unique Equipment Required:	- radiic noding,	
. Can be distible	Training room should be fully furnished with the following	equipment / tools /	
Theory Duration	accessories. Additional / specific resources, wherever app		
117:00	software) are indicated in the main text corresponding to re	, •	
	Comfortable seats with adequate lighting, controlled	•	
Practical Duration	for training and learning		
283:00	White Board, Markers and Eraser		
	Projector with screen		
	Flip chart with markers		
	Faculty's PC/Laptop with latest configuration and inter	net connection	











•	Supporting software	applications for	projecting	audio,	video.	recording,

- Presentation Tools to support learning activities:
 - Intranet
 - Email
 - o IMs
 - Learning management system e.g. Module, Blackboard to enable blending learning
- Microphone / voice system for lecture and class activities
- Handy Camera
- Stationery kit Staples, Glue, Chart Paper, Sketch Pens, Paint Box, Scale, A4
 Sheets
- For IT Lab sessions: Computer Lab with 1:1 PC: trainee ratio and having internet connection, MS Office / Open office, Browser, chat tools
- Assessment and Test Tools for day to day online Tests and Assessments
- For team discussions: Adequate seating arrangement in full / half circle format for one or more teams as per planned team composition.

Reading Resources: Access to relevant sample documents and learning forums to enable self-study before and after each training session.

Grand Total Course Duration: 400 Hours0 Minutes

(This Syllabus/Curriculum has been approved by IT-ITeS Sector Skills Council NASSCOM.)











Curriculum Alignment for Persons with Hearing Impairment

Sr. No.	Module	Key Learning Outcomes	Equipment Required	Disability wise Training Tools with reference to Expository for Each NOS
1	Data Entry Services Theory Duration (hh:mm) 75:00 Practical Duration (hh:mm) 175:00 Corresponding NOS Code SSC/N3022	 Candidates will be able to: Obtain sufficient information from the customer /client to understand the need and perform initial task Assist the customer in providing right information to be entered Provide the customer with a reasonable estimate time of entering data Prioritize service requests according to organizational guidelines Refer the problem to a competent technical support team if it cannot be resolved by the operator Record and perform the service request accurately as per organizational processes and policies Transcribes, enters, and verifies data from a variety of source material including financial, personnel, police and other records or reports Receives source documents from various departments, public, agencies, etc. and verifies accuracy of material, prior to input Transcribes selected data into a computer and scans source documents in accordance with specific program instructions Compares transcribed data, as displayed on a visual screen, with the source document and corrects any errors Obtain help or advice from specialist if the problem is outside his/her area of competence or experience Determines the cause of error message while entering data and makes appropriate corrections Maintains files of source documents or other information relative to data entered; 	Refer to Unique Equipment Required Section	Indian Sign Language (ISL) Interpreter for all modules should be mandatory. In addition, the following tools may be used during training: • Assistive Aid/Service • Ai-Live • Captions First • Captions 2020 • Closed Capp • Let's Talk • Google Now for Android,











		Performs various related functions to ensure		
		that the computer is maintained in a neat and orderly manner		
		Assists in (or performs) the filing and storage of security and back up data files		
		May perform various back-up or relief clerical duties as needed (i.e., switchboard, receptionist, fingerprinting, etc.)		
		 Monitor the problem and keep the customer informed about progress or any delays in the process 		
2	Self and Work	Candidates will be able to:	Refer to	Indian Sign Language
	Management	Establish and agree work requirements with	Unique	(ISL) Interpreter for all
		appropriate people	Equipment	modules should be
	Theory Duration	Keep immediate work area clean and tidy	Required	mandatory. In
	(hh:mm)	Utilize time effectively	Section	addition, the following
	30:00	Use resources correctly and efficiently		tools may be used
	Described	Treat confidential information correctly		during training:
	Practical Duration	Work in line with organization's policies and		Assistive Aid/Comissor
		procedures		Aid/Service
	(hh:mm) 70:00	Work within the limits of job role		Ai-Live Gastiana Finat
	70.00	Obtain guidance from appropriate people,		Captions First Captions 9000
	Corresponding	where necessary		Captions 2020
	NOS	Ensure work meets the agreed requirements		Closed Capp Lat's Talk
	Code			Let's Talk Capala Naw for
	SSC/N9001			Google Now for Android,
3	Managing Health	Candidates will be able to:	Refer to	Indian Sign Language
	and	Comply with organization's current health,	Unique	(ISL) Interpreter for all
	Safety	safety and security policies and procedures	Equipment	modules should be
	The same Bound Com-	Report any identified breaches in health, safety,	Required	mandatory. In
	Theory Duration	and security policies and procedures to the	Section	addition, the following
	(hh:mm) 12:00	designated person		tools may be used
	12.00	Identify and correct any hazards that can deal		during training: • Assistive
	Practical	with safely, competently and within the limits of		Assistive Aid/Service
	Duration	authority		Aid/Service Ai-Live
	(hh:mm)	Report any hazards that one is not competent to deal with to the relevant person in line with		Captions First
	38:00	to deal with to the relevant person in line with		Captions 2020
		organizational procedures and warn other people who may be affected		Closed Capp
	Corresponding	Follow organization's emergency procedures		Let's Talk
	NOS	promptly, calmly, and efficiently		Google Now
	Code	promptly, calling, and emolethly		for Android,
	SSC/N9003			ioi Android,
L				•











Total Duration Theory Duration 117:00 Practical	Identify and recommend opportunities for improving health, safety, and security to the designated person complete any health and safety records legibly and accurately Unique Equipment Required: Training room should be fully furnished with the following equipment / tools / accessories. Additional / specific resources, wherever applicable (e.g. Hardware, software) are indicated in the main text corresponding to relevant learning outcome. Comfortable seats with adequate lighting, controlled	In such NOSs where specific requirements have not been indicated will need value addition by using
283:00	 White Board, Markers and Eraser Projector with screen Flip chart with markers Faculty's PC/Laptop with latest configuration and internet connection Supporting software / applications for projecting audio, video, recording, Presentation Tools to support learning activities: Intranet Email IMs Learning management system e.g. Module, Blackboard to enable blending learning Microphone / voice system for lecture and class activities Handy Camera 	mentioned with NOSs and sign language interpreter during the training programme. ISL Interpreter for all modules will be mandatory.
Grand Total Cours	 Stationery kit – Staples, Glue, Chart Paper, Sketch Pens, Paint Box, Scale, A4 Sheets For IT Lab sessions: Computer Lab with 1:1 PC: trainee ratio and having internet connection, MS Office / Open office, Browser, chat tools Assessment and Test Tools for day to day online Tests and Assessments For team discussions: Adequate seating arrangement in full / half circle format for one or more teams as per planned team composition. Reading Resources: Access to relevant sample documents and learning forums to enable self-study before and after each training session. Duration: 400 Hours 0 Minutes 	











Curriculum Alignment for Persons with Locomotor Disability

Sr. No.	Module	Key Learning Outcomes	Equipment Required	Disability wise Training Tools with reference to Expository for Each NOS
1	Data Entry Services Theory Duration (hh:mm) 75:00 Practical Duration (hh:mm) 175:00 Corresponding NOS Code SSC/N3 022	 Candidates will be able to: Obtain sufficient information from the customer /client to understand the need and perform initial task Assist the customer in providing right information to be entered Provide the customer with a reasonable estimate time of entering data Prioritize service requests according to organizational guidelines Refer the problem to a competent technical support team if it cannot be resolved by the operator Record and perform the service request accurately as per organizational processes and policies Transcribes, enters, and verifies data from a variety of source material including financial, personnel, police and other records or reports Receives source documents from various departments, public, agencies, etc. and verifies accuracy of material, prior to input Transcribes selected data into a computer and scans source documents in accordance with specific program instructions Compares transcribed data, as displayed on a visual screen, with the source document and corrects any errors Obtain help or advice from specialist if the problem is outside his/her area of competence or experience Determines the cause of error message while entering data and makes appropriate corrections 	Refer to Unique Equipment Required Section	These tools are may be used during the different jobs: Computer Laptop iPad Modify Chair/seating arrangement Need based modification in working environment Need based modified equipment Ease of Access Centre Sticky Keys On the screen Keyboard One-Handed Keyboard Foot Pedals Access Switches Wheel Chair Walker











2	Self and Work	 Maintains files of source documents or other information relative to data entered; Performs various related functions to ensure that the computer is maintained in a neat and orderly manner Assists in (or performs) the filing and storage of security and back up data files May perform various back-up or relief clerical duties as needed (i.e., switchboard, receptionist, fingerprinting, etc.) Monitor the problem and keep the customer informed about progress or any delays in the process Candidates will be able to: 	Refer to	These tools are may be
	Management Theory Duration (hh:mm) 30:00 Practical Duration (hh:mm) 70:00 Corresponding NOS Code SSC/N9 001	 Establish and agree work requirements with appropriate people Keep immediate work area clean and tidy Utilize time effectively Use resources correctly and efficiently Treat confidential information correctly Work in line with organization's policies and procedures Work within the limits of job role Obtain guidance from appropriate people, where necessary Ensure work meets the agreed requirements 	Unique Equipment Required Section	used during the different jobs: Computer Laptop iPad Modify Chair/seating arrangement Need based modification in working environment Need based modified equipment Ease of Access Centre Sticky Keys
3	Managing Health and Safety Theory Duration (hh:mm) 12:00 Practical Duration (hh:mm) 38:00	 Candidates will be able to: Comply with organization's current health, safety and security policies and procedures Report any identified breaches in health, safety, and security policies and procedures to the designated person Identify and correct any hazards that can deal with safely, competently and within the limits of authority Report any hazards that one is not competent to deal with to the relevant 	Refer to Unique Equipment Required Section	 On the screen Keyboard One-Handed Keyboard Foot Pedals Access Switches Wheel Chair Walker











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Corresponding NOS Code SSC/N9 003	person in line with organizational procedures and warn other people who may be affected • Follow organization's emergency procedures promptly, calmly, and efficiently • Identify and recommend opportunities for improving health, safety, and security to the designated person • Complete any health and safety records legibly and accurately
Theory Duration 117:00 Practical Duration 283:00	Training room should be fully furnished with the following equipment / tools / accessories. Additional / specific resources, wherever applicable (e.g. Hardware, software) are indicated in the main text corresponding to relevant learning outcome. Comfortable seats with adequate lighting, controlled temperature and acoustics for training and learning White Board, Markers and Eraser Projector with screen Flip chart with markers Faculty's PC/Laptop with latest configuration and internet connection Supporting software / applications for projecting audio, video, recording, Presentation Tools to support learning activities: Intranet Email IMS Learning management system e.g. Module, Blackboard to enable blending learning Microphone / voice system for lecture and class activities Handy Camera Stationery kit – Staples, Glue, Chart Paper, Sketch Pens, Paint Box, Scale, A4 Sheets For IT Lab sessions: Computer Lab with 1:1 PC: trainee ratio and having internet connection, MS Office / Open office, Browser, chat tools Assessment and Test Tools for day to day online Tests and Assessments For team discussions: Adequate seating arrangement in full / half circle format
	for one or more teams as per planned team composition. Reading Resources: Access to relevant sample documents and learning forums to enable self-study before and after each training session. se Duration: 400 Hours 0 Minutes urriculum has been approved by IT-ITeS Sector Skills Council NASSCOM.)











Trainer Prerequisites for Job role: Domestic Data Entry Operator mapped to Qualification Pack: PWD/SSC/Q2212

Trainer Prerequisites for Persons with Blindness

Sr. No.	Area	Details		
1	Job Description	To deliver accredited training service, mapping to the curriculum detailed above, in accordance with the Qualification Pack PWD/SSC/Q2212.		
2	Personal Attributes The trainer should have thorough knowledge of various technology trends processes as well as have updated knowledge about database manager systems and IT initiatives.			
		In addition, trainer should have an aptitude for conducting training, and pre/ post work to ensure competent, employable candidates at the end of the training. Strong communication skills, interpersonal skills, ability to work as part of a team; a passion for quality and for developing others; well-organized and focused, eager to learn and keep oneself updated with the latest in this field.		
3	Minimum Educational Qualifications	Minimum 10 th Standard; Preferred Diploma in Computer Science/Technology		
4a	Domain Certification	Minimum accepted score in SSC Assessment is 90% per NOS being taught in QP PWD/SSC/Q2212. Training in customer orientation, dealing with difficult customers, written communication etc.		
4b	Platform Certification	Recommended that the Trainer is certified for the Job Role: "Trainer "mapped to the Qualification Pack: "MEP/Q0102". Minimum accepted score is 80%.		
4c	Disability Specific Top Up Module	The Inclusive Trainer should be certified in Disability Specific Top Up Training conducted by SCPwD with minimum qualifying score of 80% as per SCPwD guidelines.		
5	Experience	Field experience: Minimum 2 years' experience in the same domain Training experience: 1 year preferred		











Trainer Prerequisites for Persons with Low Vision

Sr. No.	Area	Details
1	Job Description	To deliver accredited training service, mapping to the curriculum detailed above, in accordance with the Qualification Pack PWD/SSC/Q2212.
2	Personal Attributes	The trainer should have thorough knowledge of various technology trends and processes as well as have updated knowledge about database management systems and IT initiatives.
		In addition, trainer should have an aptitude for conducting training, and pre/post work to ensure competent, employable candidates at the end of the training. Strong communication skills, interpersonal skills, ability to work as part of a team; a passion for quality and for developing others; well-organized and focused, eager to learn and keep oneself updated with the latest in this field.
3	Minimum Educational Qualifications	Minimum 10 th Standard; Preferred Diploma in Computer Science/Technology
4a	Domain Certification	Minimum accepted score in SSC Assessment is 90% per NOS being taught in QP PWD/SSC/Q2212. Training in customer orientation, dealing with difficult customers, written communication etc.
4b	Platform Certification	Recommended that the Trainer is certified for the Job Role: "Trainer "mapped to the Qualification Pack: "MEP/Q0102". Minimum accepted score is 80%.
4c	Top Up Module	The Inclusive Trainer should be certified in Disability Specific Top Up Training conducted by SCPwD with minimum qualifying score of 80% as per SCPwD guidelines.
5	Experience	Field experience: Minimum 2 years' experience in the same domain Training experience: 1 year preferred











Trainer Prerequisites for Persons with Hearing Impairment

Sr. No.	Area	Details
1	Job Description	To deliver accredited training service, mapping to the curriculum detailed above, in accordance with the Qualification Pack PWD/SSC/Q2212.
2	Personal Attributes	The trainer should have thorough knowledge of various technology trends and processes as well as have updated knowledge about database management systems and IT initiatives. In addition, trainer should have an aptitude for conducting training, and pre/
		post work to ensure competent, employable candidates at the end of the training. Strong communication skills, interpersonal skills, ability to work as part of a team; a passion for quality and for developing others; well-organized and focused, eager to learn and keep oneself updated with the latest in this field.
3	Minimum Educational Qualifications	Minimum 10 th Standard; Preferred Diploma in Computer Science/Technology
4a	Domain Certification	Minimum accepted score in SSC Assessment is 90% per NOS being taught in QP PWD/SSC/Q2212. Training in customer orientation, dealing with difficult customers, written communication etc.
4b	Platform Certification	Recommended that the Trainer is certified for the Job Role: "Trainer "mapped to the Qualification Pack: "MEP/Q0102". Minimum accepted score is 80%.
4c	Disability Specific Top Up Module	The Inclusive Trainer should be certified in Disability Specific Top Up Training conducted by SCPwD with minimum qualifying score of 80% as per SCPwD guidelines.
5	Experience	Field experience: Minimum 2 years' experience in the same domain Training experience: 1 year preferred











Trainer Prerequisites for Persons with Locomotor Disability

Sr. No.	Area	Details
1	Job Description	To deliver accredited training service, mapping to the curriculum detailed above, in accordance with the Qualification Pack PWD/SSC/Q2212.
2	Personal Attributes	The trainer should have thorough knowledge of various technology trends and processes as well as have updated knowledge about database management systems and IT initiatives. In addition, trainer should have an aptitude for conducting training, and pre/ post work to ensure competent, employable candidates at the end of the training. Strong communication skills, interpersonal skills, ability to work as part of a team; a passion for quality and for developing others; well-organized and focused, eager to learn and keep oneself updated
3	Minimum Educational Qualifications	Minimum 10 th Standard; Preferred Diploma in Computer Science/Technology
4a	Domain Certification	Minimum accepted score in SSC Assessment is 90% per NOS being taught in QP PWD/SSC/Q2212.Training in customer orientation, dealing with difficult customers, written communication etc.
4b	Platform Certification	Recommended that the Trainer is certified for the Job Role: "Trainer" mapped to the Qualification Pack: "MEP/Q0102". Minimum accepted score is 80%.
4c	Disability Specific Top Up Module	The Inclusive Trainer should be certified in Disability Specific Top Up Training conducted by SCPwD with minimum qualifying score of 80% as per SCPwD guidelines.
5	Experience	Field experience: Minimum 2 years' experience in the same domain Training experience: 1 year preferred











Annexure: Assessment Criteria

Assessment Criteria for Domestic Data Entry Operator	
Job Role	Domestic Data Entry Operator
Qualification Pack	PWD/SSC/Q2212
Skill Councils	Skill Council for Persons with Disability and IT-ITeS

Sr. No.	Guidelines for Assessment
1	Criteria for assessment for each Qualification Pack (QP) will be created by the Sector Skill Council (SSC). Each performance criteria (PC) will be assigned. Theory and Skill/Practical marks proportional to its importance in NOS.
2	The assessment will be conducted online through assessment providers authorized by SSC.
3	Format of questions will include a variety of styles suitable to the PC being tested such as multiple-choice questions, fill in the blanks, situational judgment test, simulation and programming test.
4	To pass a QP, a trainee should pass each individual NOS. Standard passing criteria for each NOS is 70%.
5	For latest details on the assessment criteria, please visit www.sscnasscom.com.











				MARKS A	LLOCATION
ASSESSMENT OUTCOME (NOS CODE AND DESCRIPTION)	ASSESSMENT CRITERIA(PC)	TOTAL MARKS	OUT OF	THEORY	SKILL PRACTICLE
SSC/N3022(UNDER TAKE DATA ENTRY SERVICES	PC1. Obtain sufficient information from the customers/ client to understand the need and perform initial task.	120	12.5	0	12.5
	PC2. Assist the customer in providing right information to be entered		12.5	0	12.5
	PC3. Provide a customer with a reasonable estimate time of entering of data		5	0	5
	PC4. Prioritize service request according to organisational guidelines		2.5	0	2.5
	PC5. Refer the problem to a competent technical support team if it cannot be resolved by the operator		2.5	0	2.5
	PC6. Record and perform the service request accurately as per organisational process and policies		2.5	0	2.5
	PC7. Transcribe, enters, and verifies data from a variety of source material including financial, personnel, policies and other records or reports		10	0	10
	PC8. Receives source document from various departments, public, agencies, etc. And verifies accuracy of material, prior to input.		2.5	0	2.5
	PC9. Transcribe selected Data into a computer and scans sources documents in accordance with specific program instructions.		10	0	10
	PC10. Compares transcribed data from, as displayed on a visual screen, document ad corrects any error with the source.		15	5	10
	PC11. Obtain help and advice from specialist if the problem is outside his area of competence or experience.		5	0	5











		NOS TOTAL	40	12.5	27.5
	PC9.Ensure your work meets the agreed requirement.		2.5	0	2.5
	PC8.Obtain guidance from appropriate people, where necessary.		2.5	0	2.5
	PC7.Work within the limits of your job role.		2.5	0	2.5
	PC6.Work in line with your organization's policy and procedures.		2.5	0	2.5
	PC5.Treat confidential information correctly		5	0	5
	PC4.Use resources correctly and efficiently		5	5	0
	PC3.Utilize your time effectively		5	5	0
	PC2.Keep your immediate work area clean and tidy		5	0	5
2.SSC/N9001 (MANAGE YOUR WORK MEET REQUIREMENTS.)	PC1. Establish and agree your work requirements with the appropriate people.	40	10	5	5
		TOTAL	120	35	85
	PC17. Monitor the problem and keep the custom informed about progress or any delays in the process.		5	0	5
	PC16. May perform various backup and relief clerical duties as needed (switchboard, receptionist, fingerprinting, etc.		5	0	5
	PC15. Assist the filling and storage of security and backup data files.		10	10	0
	PC14. Perform various related functions to ensure that the computer is maintained in a neat and clean manner.		10	0	10
	PC13. Maintain files of source documents or other information relative to data entered,		5	5	0
	PC12. Determine the causes and error messages while entering the data and makes appropriate corrections.		5	5	0











SSC/N9003 (MAINTAIN A HEALTHY, SAFEAND SECURE WORKING ENVIRONMENT)	PC1.Comply with your organization's current health, safety and security policies and procedures	40	10	5	5
	PC2. Report any identified branches in health, safety and security policies and procedure to the designated person		5	0	5
	PC3.identify and correct any hazard that you can deal with safely, competently and within the limits of your authority.		10	5	5
	PC4.report any hazard that you are not competent to deal with to the relevant person in line with organization procedures and warn other people who can be affected.		5	0	5
	PC5.follow your organization's emergency procedures promptly, calmly, and efficiently.		5	0	5
	PC6.identify and recommend opportunities for improving health, safety, and security to the designated person.		2.5	0	2.5
	PC7.complete any health and safety records legibly and accurately		2.5	0	2.5
		NOS TOTAL	40	10	30











Accommodation Guideline recommended for Inclusive Trainers

Persons with Blindness and Low Vision

Characteristics

- The Learning happens through non-visual modes mostly by Touch, hence it is recommended to use real, concrete materials.
- Listening will Include greater use of detailed and descriptive instructions.
- Training which relates to understanding of Smell and Taste real & concrete material should be used e.g. Job Role of Pickle making Technician may include training on smell and taste.

Guidelines for Trainers

- Use existing visual skills where/when you can/seating closer to the blackboard. Lesser use of reflective surfaces. Appropriate lighting. Use of contrast colors.
- Use specialized material available (Braille, Taylor frame, Math's Kit)
- Use orientation and Mobility training
- Reserve a seat in the front row of the classroom (or, closer to the teacher).
- Keep the passages and available open spaces in the classroom clear.
- When speaking with the VI child specifically, address her/him by name.
- Modify/adapt assignments
- Provide students with tactile graphs and diagrams.
- Keep in mind, there may be instances when the VI student may not have had exposure to
 the material discussed in class and for which the persons may not have a prior
 experiences or references (for example, food in altered form: popcorn v/s whole corn,
 sliced mango v/s the whole fruit/shape; materials and sources: water-ice, vapor; curdbuttermilk; milk-cows), occupations (tailor, doctor, engineer).
- Use educational aids like talking books, tape-recorders, Use of Colour, contrast and texture
- Minimize noise so that students with VI can hear you speak
- When speaking, face the class.
- If you feel the VI student is not attentive, touch her/ him on the shoulder or arm to draw attention; this also helps in indicating to the student that you are including her/him in your instructions and discussions.
- Provide large print, Braille versions when needed so that the VI child can follow the classroom's text-based teaching and lessons along with the sighted peers.
- Use real objects to allow the student to learn and experience
- Provide students with tactile graphs and diagrams where available.
- Consider alternative assignments (as explained in the previous box)











Persons Hearing Impairment

Characteristics

- Use other senses as mediums of learning. (Use gestures, body language, expressions, lip reading etc.)
- Use adapted material such as visual or sight vocabulary to provide firsthand experience.
- Use assistive devices such as hearing aid, loop system etc.
- Teach how to access sound-based information.

Guidelines for Trainers

- Make sure you are aware of the learners' language abilities and preferred learning style to ensure inclusion into the group.
- When you have a student with HI in the group, reduce background noise or, request for a classroom that is away from noise. Make sure you have the whole group's attention before starting the session.
- Allow HI students to sit where they wish. HI students who can read the lip should sit near the front. (Optimum distance for lip-reading is considered to be about 6 feet.)
- Face the HI student when speaking.
- Use clear speech.
- Make sure the room is well lit to allow the student with HI to see your facial expression, signing and/or lip read.
- Use assistive device where available, to facilitate teaching-learning in the classroom.
- Arrange the classroom so that students can see each other, e.g., organizing the class in a circle or semicircle allows all students to see each other.
- Use shorter sentences, clearer speech.
- Associate words with real objects, pictures; for example, the colour concept
- Use pictures (flash cards), real objects, real experiences, dramatization, and activities.
- You can write key points on the board or chart.
- Encourage other people or staff to develop communication strategies so that they can get into the style of students with HI

Persons with Locomotor Disability

Characteristics

Need specific requirement for a student with impairment to the lower limbs:

- Appropriate/suitable seating if not in a wheelchair;
- Adequate space and height of desk if the student is in a wheelchair;
- Consider alternative to activities involving writing, drawing and other fine motor activities, such as sorting, threading, solving puzzles, etc. for persons with upper limb affected.











Some considerations as the students with physical disabilities may experience limitations in one of the following ways:

- Difficulty in writing
- Sitting at a standard desk or on the floor;
- Participating in activities where tables and instruments are difficult to access
- Movements within the class and within the school;
- Mobility in spaces that are not user friendly for wheelchair.

Guidelines for Trainers

- 1. Make the classroom accessible.
- 2. Alternative modes of communicating such as audio recorder, or support for note taking, gestures, pictures, computers may be used.
- 3. Provide accessible seating and a table in the classroom.
- 4. Make writers available for written work and for tests and exams.
- 5. Give additional time for completing assignments/exams
- 6. Provide a supportive and welcoming environment by sensitizing other students /staff and creating a sense of responsibility in them.
- 7. should be comfortably seated and with proper posture.
- 8. Free movement of learners within the class must be ensured.
- 9. Learners can be shown pictures or other visual cues, concrete objects, a few at a time, for better understanding.
- 10. Audio books, daisy books or books on computer, as found suitable, can be used for reading. Alternatively, a classmate can read aloud to the child.
- 11. Make use of computers for teaching learning, if possible.
- 12. Extra time for writing should be given if the child is able to write on his / her own and there should not be undue emphasis on the quality of writing as long as it is legible.
- 13. Students can use adapted brushes, modified pencils and thick markers that can be gripped easily, for drawing. Alternatively, the children can use stamping methods or paste cut outs. The books, papers, brushes etc. can be fixed on the table with the help of tape etc. so that they do not slip down.
- 14. For assessment, have students present the material orally or if required, with the help of a scribe. Use objective type, multiple type questions using yes/no or true/false answers